



Government of India विद्युत मंत्रालय Ministry of Power पूर्वी क्षेत्रीय विद्युत समिति

Eastern Regional Power Committee

14. गोल्फ क्लब रोड टालीगंज कोलकाता-700033 14 Golf Club Road, Tollygunj, Kolkata-700033

Tel. No.:033-24239651,24239658 FAX No.:033-24239652, 24239653

Web: www.erpc.gov.in

₹ /NO. ERPC/EE/OPERATION/2025/86

दिनांक/DATE: 09.04.202 क

सेवा में /To संलग्न सूची के अनुसार /As per list enclosed.

विषय : 07.04.2025(सोमवार) को पूर्वी क्षेत्र में एएमआर प्रणाली और आईईएम (5 मिनट) पर आयोजित विशेष बैठक का विवरण - संबंध में।

Sub: Minutes of Special Meeting on AMR system & IEM(5 min) in Eastern Region held on 07.04.2025 (Monday) virtually - reg.

महोदय/महोदया. Sir(s)/Madam,

कपया **पर्वी क्षेत्र में एएमआर प्रणाली और आईईएम (5 मिनट)** पर विशेष बैठक का बैठक के कार्यवृत्त संलग्न देखें, जो दिनांक **07.04.2025** (सोमवार) को **15:30 बजे** माइक्रोसॉफ्ट टीम्स ऑनलाइन मीटिंग प्लेटफॉर्म के माध्यम से वस्तुतः आयोजित की गई है।यह आपकी जानकारी और आवश्यक कार्रवाई के लिए है। यह ईआरपीसी वेबसाइट (www.erpc.gov.in) पर भी उपलब्ध है।

Please find enclosed Minutes of Special Meeting on AMR system & IEM(5 min) in Eastern Region convened on 07.04.2025(Monday) virtually through Microsoft Teams online meeting platform at 15:30 hrs .

This is for your kind information and necessary action. The same is also available on ERPC website (www.erpc.gov.in).

भवदीय /Yours faithfully.

SE(Operation)

एसई (ऑपरेशन)

List of Addressee

- 1. Chief Operating Officer, CTUIL, Gurgaon, Haryana
- 2. Executive Director, ERLDC, GRID-INDIA, 14 Golf Club Road, Tollygunge, Kolkata 700033.
- 3. Executive Director (ER-II), Power Grid Corporation of India Ltd, CF-17, Action Area-I, Newtown, Rajarhat, Near Axis Mall, Kolkata-700091.
- 4. Chief Engineer, SLDC, Bihar
- 5. Chief Engineer, SLDC, Sikkim
- 6. GM, SLDC, Jharkhand
- 7. Sr. GM, LDC DVC
- 8. Chief Engineer, SLDC, West Bengal
- 9. Director, SLDC, Bhubaneswar, Odisha
- 10. Additional Chief Engineer, WBSEDCL, Bidyut Bhavan, Kolkata

Minutes of special meeting on AMR system & IEM (5 min) in Eastern Region dated 07.04.2025

- ✓ Member Secretary ERPC welcomed all the participants to the special meeting on AMR system & IEM (5 min) in Eastern Region.
- ✓ List of participants have been attached as Annex A.
- ✓ ERPC representative briefly outlined the backdrop of existing IEM & AMR infrastructure in ER along with the key decisions taken in 15th NPC meeting i.r.o implementation of 5 min metering system on Pan-India basis in line with technical specifications finalized by Joint Committee. Accordingly, Powergrid as well as all ER states were requested to share their views and future action plan to implement ISTS metering system in ER in line with new technical specifications. Annex-B

Deliberation in the meeting:

Transition to 5 min metering system:

Powergrid apprised:

- In the present AMR system of ER, the successful testing of 05 min load survey data along with existing 15 min data has been successfully conducted in a single DCU. The same has been integrated in the existing AMR as well (as a pilot testing).
- Status of existing meters installed in Eastern Region:

Attributes	L&T	Genus-01series	Genus-02 series	Secure
	(Qty: 408)	(Qty: 763)	(Qty: 325)	(Qty: 21)
15 min Data Block	✓	✓	✓	✓
15 min Data Block	X	×	✓	✓
01 min instant	X	~	✓	✓
TCP/IP Port	X	×	×	~

- The replacement of the obsolete L&T meters that have passed useful life with present stock of new Secure make meters (TS compliant) will be undertaken first. This is as per decision in 223rd OCC meeting.
- 763 Genus 01 series meters are to be replaced as they do not conform to the new TS for 5 min AMR system. These meters can give data for 15-minute blocks only and need to be replaced.
- State wise breakup of 763 Genus 01 series meters are given as follows: -

State	Main meter	Check meter	Standby meter	Total Meters
West Bengal	45	12	98	155
Sikkim	8	0	24	32
Odisha	62	12	93	167
Bihar	95	14	198	307
Jharkhand	36	3	63	102

All SLDCs of ER proposed for procurement of new 5 min meters in a phased manner.

WBSEDCL submitted:

- Implementing the 5 min metering in a phased manner would lead to efficient cost optimization and thereby mitigating financial implications for DISCOMs.
- Any decision regarding procurement of exact quantity of IEMs for Eastern region may be preferably taken in ERPC meeting with consensus of all constituents.

❖ Feasibility of 1 min instantaneous data (MW):

Powergrid submitted:

- Successful testing was carried out to collect 01 min instant data from multiple Meters over daisy chaining (RS485). Prototype setup is ready in the existing AMR system and required to be tested in large after Layer-3/4 implementation.
- The 1-minute instantaneous data is intended solely for viewing by SLDCs and does not need to be stored.
- It was highlighted that certain features in the TS, like centralized time synchronization of meters, may cause cybersecurity issues.
- Also, the provision for 1 min instant telemetry in AMR system as per new TS shall have to be deployed for all SLDCs at a time and not only for a particular state.
- > SLDC Odisha submitted that they need 1-minute instantaneous power flow data from AMR system to effectively manage their drawl deviation.
- > SLDC West Bengal opined that telemetry of power flow data at 1 minute interval would only enhance the financial burden and not serve any practical purpose.

Status of DCUs for AMR system:

CTU submitted:

 Sufficient memory storage capacity may not be available in the procured DCUs for AMR system, especially for 1-minute data, so the provision for extra memory may be examined.

Powergrid apprised:

- New Viola make DCUs can cater to 5-minute block data storage as per new TS. However, 1-minute instantaneous data is intended solely for visibility to all SLDCs and does not need to be stored.
- Multiple Proofs of Concept (POC) have been successfully carried out in the existing AMR
 with the newly procured DCUs, to test the feasibility of upcoming regulations of 05 min block
 data, instantaneous data etc.

Procurement of 106 new DCUs was concurred in 53rd ERPC meeting and will replace existing DCUs. This replacement will be a one-time job and the newly replaced DCUs shall be capable of catering to all 15 min and 5 min meters.

* Status of AMR in Eastern Region:

As the regional AMR system in the Eastern Region is already operational, it is not required at present to consider this in the Pan India Project for ER.

Decisions taken

- It was agreed that meter procurement may be done as per JC TS in a phase wise manner so that financial implications for constituents can be optimised.
- CTU was advised to provide a report for phase wise installation plan with revised number of meters required in each phase for each ER state along with cost estimate and proper justification. This report shall be based on the existing status of new meters and submissions of all stakeholders of ER including SLDCs.

[Action point: CTU]

Meeting ended with vote of thanks to the chair.

Annex-A

LIST OF PARTICIPANTS

Name	First Join	Last Leave	In-Meeting Duration	Email
ERPC Kolkata	4/07/25, 2:57:15 PM	4/07/25, 4:58:53 PM	2h 1m 38s	ERPC@KolkataMST.onmicrosoft.com
MS ERPC (Unverified)	4/07/25, 3:15:22 PM	4/07/25, 4:58:38 PM	1h 43m 15s	
WBSLDC_ENAC (Unverified)	4/07/25, 3:22:05 PM	4/07/25, 4:58:50 PM	1h 36m 44s	
Renu (Unverified)	4/07/25, 3:25:34 PM	4/07/25, 4:55:00 PM	1h 29m 25s	
SLDC,ODISHA (Unverified)	4/07/25, 3:25:55 PM	4/07/25, 4:58:42 PM	1h 32m 46s	
Renu (Unverified)	4/07/25, 3:26:04 PM	4/07/25, 3:44:10 PM	18m 5s	
SLDC RANCHI (Unverified)	4/07/25, 3:26:44 PM	4/07/25, 3:33:59 PM	7m 15s	
ERLDC (Unverified)	4/07/25, 3:26:55 PM	4/07/25, 4:58:53 PM	1h 31m 57s	
Tanay Jaiswal {तनय जायसवाल} (External)	4/07/25, 3:28:00 PM	4/07/25, 4:58:47 PM	1h 28m 59s	tanay@powergrid.in
sldc bihar (Unverified)	4/07/25, 3:28:01 PM	4/07/25, 3:46:19 PM	18m 18s	
Nutan Mishra {नूतन मिश्रा} (External)	4/07/25, 3:28:06 PM	4/07/25, 3:43:44 PM	15m 38s	nutan@powergrid.in
R Das, CPD, WBSETCL (Unverified)	4/07/25, 3:29:19 PM	4/07/25, 4:58:36 PM	1h 29m 17s	
Partha Ghosh {पार्थ घोष} (External)	4/07/25, 3:31:29 PM	4/07/25, 4:58:45 PM	1h 27m 15s	partha.ghosh@powergrid.in
Seema Shalini (Unverified)	4/07/25, 3:33:49 PM	4/07/25, 4:58:53 PM	1h 25m 3s	
GAGAN KUMAR	4/07/25, 3:34:23 PM	4/07/25, 4:51:24 PM	1h 17m	
Naga Pavan Kalyan Kumar {नागा पवन कल्याण कुमार} (External)	4/07/25, 3:34:24 PM	4/07/25, 4:58:53 PM	1h 24m 28s	Pavan.naga@powergrid.in
SANJAY KUMAR SHARMA (External)	4/07/25, 3:34:30 PM	4/07/25, 4:58:40 PM	1h 24m 10s	sanjay.sharma@dvc.gov.in
SBPDCL (Unverified)	4/07/25, 3:34:31 PM	4/07/25, 3:48:32 PM	14m	
SLDC RANCHI (Unverified)	4/07/25, 3:34:42 PM	4/07/25, 4:58:41 PM	1h 23m 59s	
NIRMAL MONDAL , ADDL. CE , WBSETCL (Unverified)	4/07/25, 3:34:46 PM	4/07/25, 4:58:47 PM	1h 24m 1s	
CPD WBSETCL (Unverified)	4/07/25, 3:37:39 PM	4/07/25, 4:58:46 PM	1h 21m 7s	
Ravi Wadyalkar {रवि अशोक वाड्यालकर} (External)	4/07/25, 3:38:15 PM	4/07/25, 4:58:43 PM	1h 20m 28s	wravi@powergrid.in
Rohit Mishra (External)	4/07/25, 3:39:09 PM	4/07/25, 4:58:53 PM	1h 18m 1s	Rohit. Mishra@Securemeters.com
Ranajit Pal (External)	4/07/25, 3:39:38 PM	4/07/25, 4:58:44 PM	1h 19m 5s	ranajitpal@erldc.onmicrosoft.com
Mrityunjaya Kr (Unverified)	4/07/25, 3:41:08 PM	4/07/25, 4:58:53 PM	1h 17m 45s	
Kaushal Suman {कौशल सुमन} (External)	4/07/25, 3:42:23 PM	4/07/25, 4:58:50 PM	1h 16m 27s	k.suman@powergrid.in
ctuil (Unverified)	4/07/25, 3:43:41 PM	4/07/25, 4:58:46 PM	1h 15m 5s	
preetam banerjee (Unverified)	4/07/25, 3:43:47 PM	4/07/25, 4:58:53 PM	1h 15m 6s	
anmol kumari (Unverified)	4/07/25, 3:44:56 PM	4/07/25, 4:27:46 PM	42m 50s	
Chief Engineer (Commercial), SBPDCL (Unverified)	4/07/25, 3:46:13 PM	4/07/25, 3:46:47 PM	34s	
Chief Engineer (Commercial), SBPDCL (Unverified)	4/07/25, 3:47:03 PM	4/07/25, 4:58:53 PM	1h 11m 50s	
Mithun Das Mazumder (External)	4/07/25, 4:12:04 PM	4/07/25, 4:58:49 PM	46m 45s	MithunDas.Mazumder@securemeters.com
Sourav Mandal (External)	4/07/25, 4:36:07 PM	4/07/25, 4:58:53 PM	22m 45s	souravmandal@erldc.onmicrosoft.com

Technical Specification (TS) for ISTS Metering System

Part-I (Section 1):

Interface Energy Meter (IEM)

Part-I (Section 2):

Automated Meter Reading (AMR) System

Part-II:

Meter Data Processing (MDP) System

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BACKGROUND

Power system operation in India is under control of hierarchical regulatory system. Commercial settlements of energy generation and consumption are being computed through Availability Based Tariff (ABT) and Deviation Settlement Mechanism (DSM) which are in vogue for energy accounting. Availability Based Tariff was implemented in India in 2002/2003 considering the settlement period as 15-min. The Special Energy Meters (SEM) for Interface points i.e. Interface Energy Meters (IEM) are deployed throughout all the regions of India at identified locations which store electrical parameters having significance in Regional Energy Accounting (REA) and DSM. Suitable storage capacity was provided in meters keeping in view meagre data communication facilities which were available in the country about two decades ago. Block wise Energy data as recorded by the SEMs are down loaded offline weekly and forwarded (in encrypted format) by email to respective RLDCs for verification/validation. The processed meter data is forwarded by RLDCs to RPC secretariats for preparation of weekly/monthly energy accounts.

Government of India (GoI) has set a Renewable Energy (RE) target of 500GW by 2030. The need for implementing a 5-minute scheduling, accounting and settlement at the Inter State level is being felt considering the variability of load and renewables especially considering RE penetration in the coming years.

This issue was discussed in CCM (Commercial Coordination Meeting) and TCC/RPC meetings at regional level and it was suggested to replace the entire fleet of existing SEMs (15-min Block) with Interface Energy Meters (5-min Block) and implementation of CDCS comprising Automated Meter Reading (AMR) and Meter Data Processing (MDP) system was also discussed. The above is also in line with the recommendations of the Report on Scheduling, Accounting, Metering and Settlement of Transactions in Electricity (SAMAST) that was endorsed by the Forum of Regulators on 15th July 2016.

Moreover, in view of the new DSM regulation and its amendments, which are more stringent, there is a need expressed by States to get streaming online instantaneous MW data at a user configurable rate (minimum I min) at SLDCs via AMR system. This instantaneous MW data is only for the purpose of taking actions/decisions in real time for grid monitoring & discipline.

INTRODUCTION

This specification describes the technical specifications of IEM & AMR system and MDP system. The description includes requirements in respect of IEMs (new as well as replacement of old meters), DCUs & accessories at substation level and hardware, software & functionalities of AMR system at RLDC/RPC level and hardware, software & functionalities of MDP system at RLDC level.

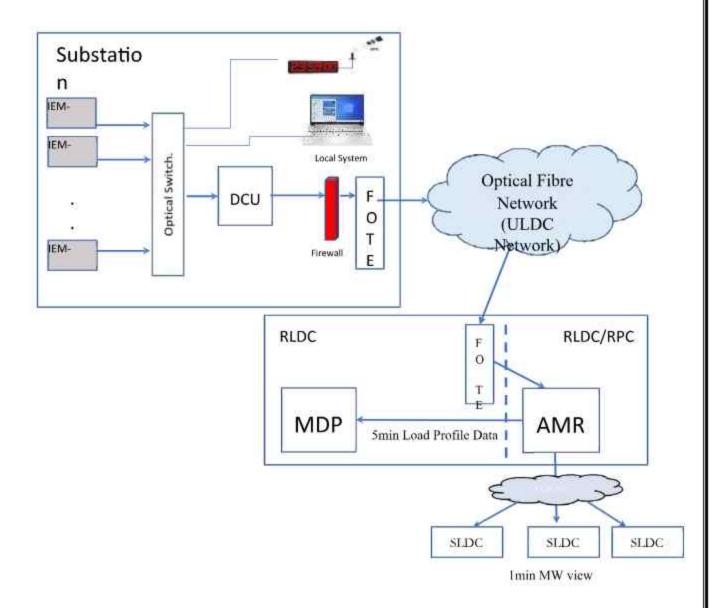


Fig.1

- All IEM through Ethernet port shall be connected to DCU in a LAN with network switch and thereafter meter data (both 5 min Load Survey data and 1 min Instantaneous MW power flow data) shall be communicated to AMR system at RLDC/RPC via FO network & existing FOTE equipment at RLDC.
- An application software along with required hardware for Meter Data Acquisition and online monitoring of IEMs i.e. AMR system, shall be installed at RLDC/RPC and shall get the meter data in an automated manner from each interfacing points.
 - Application in AMR system shall convert 5 min raw meter data into .npc format and share the same with MDP system through reliable communications (i.e. secure LAN port & OFC/LAN cable) or secure web browser through authenticated login on web portal.
- Existing GPS clock, Laptop/Desktop, Firewall, FOTE at station level shall be used for respective functionalities.

The technical specifications are broadly prepared in two parts.

Part-I Section-1: Interface Energy Meters

The first section of the specifications covers Interface Energy Meter (IEM) along with suitable switches for connection in between and thereafter connection with DCU.

Part-I Section-2: Automatic Meter Reading System

The second section covers DCU at substation level and AMR system comprising all associated hardware & software at Control Centre level i.e. RLDC/RPC.

Part-II: Meter Data Processing System

The second part covers MDP system comprising all associated hardware & software for MDP functionality.

The execution of the project shall be planned in such a manner that there is no interruption in the prevailing regional energy accounting system. The IEMs shall record data at user configurable 5 min time block. This data shall be collected by DCU as per user defined schedule and communicated to AMR system at control center i.e. RLDC/RPC. Thereafter the settlement period for data processing and energy accounting shall be performed in MDP system by RLDC as per the prevailing CERC regulations.

All the new IEMs shall be factory manufactured as 5 min Time Block and the AMR system shall collect 5 min Load Survey data from all interface points and share the same with MDP system. In case the MDP application chooses the settlement period to be 15 min, then the collected data of 5 min interval shall be converted to 15 min interval in MDP application software before sharing the data with RPC for energy accounting for all interface points.

The installation of the IEM at the interface points may involve shutdown of transmission elements in certain cases at Generation stations. This shall be coordinated through the existing outage coordination procedure approved by the Regional OCC forum. The Employer*/RLDC shall coordinate the shutdown as per the OCC approved list subject to real time grid conditions. The Interface Energy Meters shall be accommodated in existing C&R panel under the supervision of respective bay/station owner. If required before bidding, bidder may collect necessary details by visiting the site.

^{*}Employer: The implementing agency to whom the implementation work is assigned by the respective RPCs.

^{**}Owner: As per the provision of CEA metering regulation.

ABBREVIATIONS

S.No	Acronym	Definition	
1	AMR	Automated Meter Reading	
2	ATP	Acceptance Test Plan	
4	CMRI	Common Meter Reading Instrument	
5	C&R	Control & Relay	
6	CTU	Central Transmission Utility	
7	DCD	Data Collection Device	
8	DCU	Data Concentrator Unit	
9	DSM	Deviation Settlement Mechanism	
10	EA	Energy Accounting	
11	EHV	Extra High Voltage	
12	FAT	Factory Acceptance Test	
13	FTE	Full Time Equivalent	
14	GPRS	General Packet Radio Service	
15	GSM	Global System of Mobile	
16	HHU	Hand Held Unit	
17	IEC	International Electro-technical Commission	
18	IEEE	Institute of Electrical and Electronics Engineers	
19	IEM	Interface Energy Meter	
20	IP	Ingress Protection	
21	IS	Indian Standard	
22	ISTS	Inter State Transmission System	
23	LAN	Local Area Network	
24	MDP	Meter Data Processing	
25	NMS	Network Management System	
26	OEM	Original Equipment Manufacturer	
27	PCB	Printed Circuit Board	
28	RDBMS	Relational Database Management System	
29	RMS	Root Mean Square	
30	SAT	Site Acceptance Test	
31	SEM	Special Energy Meter	
32	SRS	Software Requirements Specification	
33	TOC	Taking Over Certificate	
34	VPN	Virtual Private Network	
35	WAN	Wide Area Network	
36	RLDC	Regional Load Dispatch Centre	
37	RPC	Regional Power Committee	

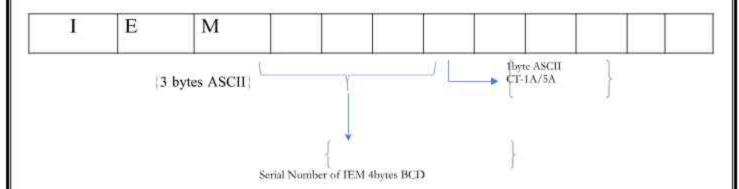
Part-I (Section 1): Interface Energy Meter (IEM)

I. TECHNICAL SPECIFICATION – PART 1-SECTION 1

INTERFACE ENERGY METERS

1.1. Basic Features of Interface Energy Meters

- i. The energy metering system specified herein shall be used for tariff metering for bulk, inter-utility power flows, in different States of India. Projection mounted type, Static composite AC 3-ph 4 wire meter shall be installed at interface points as a self-contained device for measurement of Voltage (V), Frequency (f), Active (Wh) and Reactive (VArh) energy exchanged in each successive user defined (5 min/15 min) time block. Meter time block shall be reconfigurable at site for change of time block as specified by CERC. All meters shall be compliant to CEA (Installation and Operation of meters) Regulations 2006 and its amendments & IS 15959 and its amendments.
- ii. Each meter shall have a unique identification code, which shall be marked permanently on its front, as well as in its memory. All meters supplied to as per this specification shall have their identification code starting with "IEM", which shall not be used for any other supplies. "IEM" shall be followed by an eight digit running serial number, further followed by a "A" and "B" for the use with CT secondary of 1A and 5A respectively. This shall be mutually agreed between the buyer and the vendor.



- The meters shall be DLMS protocol compliant and shall be suitable for communication with external device like modem, DCU, etc. which shall be able to communicate with AMR system for remote data transfer.
- iv. Auxiliary Supply to IEM- The meters shall normally operate with the power drawn from the VT secondary circuit (line-to line voltage of 110V); provided that there shall be provision to operate the meters from AC (240V AC) and DC (110V/ 220V DC) auxiliary power supply. Necessary isolation and/or suppression shall also be built-in as per IS 14697 and its amendments, for protecting the meters from surges and voltage spikes from extra high voltage switchyards. The reference frequency shall be 50Hz. Also, the meter shall be suitable of ±15% tolerance for DC supply.
- v. Variation in CT/PT The meters shall safely withstand the usual fluctuations arising during faults etc. In particular, VT secondary voltages 115% of Vref applied continuously and 190% of Vref for 3.0 seconds, and CT secondary

urrem 150%

- of Iref applied continuously and 30 times of Iref applied for 0.5 seconds shall not cause any damage to or maloperation of the meters.
- vi. The meters shall continue to function for the remaining healthy phase(s), in case one or two phases of VT supply fails. In case of a complete VT supply failure, the computation of average values shall be calculated and recorded along with the time only for the period during which the VT supply was available in configured time block. However, the integrated parameters (active/reactive energy) shall not be affected and recorded as actuals
- vii. The total burden imposed by a meter for measurement and operation shall be defined as per IS 14697 and its amendments. An automatic backup for continued operation of the meter's calendar- clock, and for retaining all data stored in its memory, shall be provided through a long- life battery, which shall be capable of supplying the required power for at least 2 years. The meters shall be supplied duly fitted with the batteries, which shall not require to be changed for at least 10 years, as long as total VT supply interruption does not exceed two years.
- viii. The meters shall fully comply with all stipulations in IS 14697 and its amendments except those specifically modified by this specification. The reference ambient temperature shall be 27° C.
- ix. Each meter shall be provided with optical test output device (visual), as per IS 14697 and its amendments for checking the accuracy of active energy (Wh) measurement. The preferred pulsing rate is twenty (20) per Wh for CT sec-1A and four (4) per Wh for CT sec-5A.
- x. Exception Management- The three line-to-neutral voltage shall be continuously monitored and in case any of these falls below defined threshold (80% of Vref), meter shall have suitable indication on LED/ LCD. The meter shall also have provision for low voltage event logging in meter memory in case of any phase voltage going below a defined threshold. The time blocks in which such a voltage failure occurs/persists shall also be recorded in the meter's memory with a symbol "*" if 3 Phase RMS voltage applied to the IEM is in between 25% to 80% of Vref and if Voltage is less than 25% of Vref, meter should record Zero voltage symbol "Z".
- xi. Time Accuracy Each meter shall have a built-in calendar and clock, having an accuracy of 10 seconds per month or better. The calendar and clock shall be correctly set at the manufacturer's works. The date (year-month-day) and time (hour-min.-sec.) shall be displayed on the meter front on demand. Meter shall have the intelligence to synchronize the time locally from station control room or remotely from AMR system through software. All clock correction information (GPS time, meter time at receipt of synchronization signal) shall be registered in the meter's memory, suitably shown in the meter data report and the also shall be shared to AMR system whenever the time difference between meter time and GPS clock time at the time of synchronization found more than 1 sec.
- xii. The IEMs shall be supplied with version of Firmware. A touch key or push button shall be provided on the meter front for switching on the display and for changing from one indication to the next

Fig 2 – Standard raw data format of IEM

There are 4 values in one 5 min time block. The first row shall contain the meter data for 2 hours, i.e. 24 time blocks, 00 hrs to 02:00 hrs. Similarly the 2nd row shall contain the data for the next 2 hours and henceforth.

- xiv. Accuracy of IEMs under transients, frequency variations, voltage variations, unbalance, harmonics. Electromechanical influence and reverse phase rotation etc. shall be maintained as per IS 14697 and its amendments
- xv. Self-Diagnostic Feature: The IEMs shall be capable of performing complete self-diagnostic check to monitor all circuits for any malfunctioning to ensure proper functioning of the meter all the time. The meter shall have indications for unsatisfactory/ malfunctioning of the following
 - a. Non volatile memory
 - b. RTC battery

The said malfunctioning should be flagged as LED indication on the front of the IEMs and at station PC through DCU as alarm/indication and also at AMR system at RLDCs/RPCs

xvi. Constructional Features

- (a) The meters shall be supplied with compact and sturdy, metallic or moulded cases of non-rusting construction and/or finish. The cases shall be designed for simple mounting on a plane, vertical surface such as a control/relay panel front. Terminals shall have a suitable construction with barriers and cover, to provide a secure and safe connection of CTs and VTs leads through stranded copper conductors of 2.5 sq. mm. size.
- (b) All meters of the same model shall be totally identical in all respects except for their unique identification codes. They shall also be properly sealed and tamper evident, with no possibility of any adjustment at site as per IS 15959 (and its amendments) & CEA (Installation and Operation of meters) Regulations 2006 (and its amendments).
- (c) The meters shall safely withstand, without any damage or mal operation,

- variations, relative humidity, other external factors etc. in accordance with IS-14697(and its amendments)
- & CEA (Installation and Operation of meters) Regulations 2006 (and its amendments).
- (d) They shall have at least IP51 category dust tight construction, and shall be capable of satisfactory operation in an indoor, non-air-conditioned installation & outdoor installation in a panel
- (e) The meters shall have built-in facility (e.g. test links in their terminals) for in-site testing.
- (f) The meter shall be immune to external influences like magnetic induction, vibration, electrostatic discharge, switching transients, surge voltages, oblique suspension and harmonics and necessary tests shall be carried out in accordance with relevant standard.

xvii. Data Security: Data security shall be as per

- a. IS 15959 (three layers of security) and its amendments,
- b. Cyber Security guidelines issued by MoP, Gol, CEA & CERC time to time &
- The technical standards for communication system in Power Sector laid down by the Authority (CEA).

1.2. Measurement

- The active energy (Wh) measurement shall be carried out on 3-phase, 4-wire principle, with an accuracy as per class 0.2S as specified in IS 14697.
- b. The meter shall provide the instantaneous active power flow data (W) sent out from the substation busbars in each successive 1 min block, and send the MW value upto two decimal place to AMR control centre.
- c. The meter shall compute the net active energy (Wh) sent out from the substation bus bars during each successive time block, and store it in its memory up to two decimal place. Further Wh data in .NPC/output report shall be truncated upto two decimal.
- d. The meter shall count the number of cycles in VT output during each successive time block, and divide the same by time (in sec) to arrive at the average frequency. The least count of the frequency data shall be 0.01 Hz. The frequency data shall be stored in the meter's memory in Hertz up to two decimal. Further frequency data in .NPC/output report shall be truncated upto two decimal.
- e. The meter shall continuously compute the average of the RMS values of the three line- to-neutral VT secondary voltages as a percentage of 63.51 V, and display the same on demand. The accuracy of the voltage measurement/computation shall be at least 0.5%,. The voltage data shall be stored in the meter's memory in volts (line voltage e.g. 110V) up to second decimal. Further voltage data in .NPC/output report shall be truncated upto two decimal.
- f. The Reactive energy (VARh) measurement shall be carried out on 3-phase, 4-wire principle, with an accuracy of 0.2S similar to Wh measurement. The meter shall compute the net Reactive energy (Net VARh=(VARh Export- VARh Import)) sent out from the

- substation bus bars during each successive time block, and store it in its memory up to second decimal. It shall also display on demand the net VARh sent out during the previous time block. Further VARh data in. NPC/output report shall be truncated up to second decimal.
- The meter shall also integrate the reactive energy (VARh) algebraically into two g. separate registers, one for the period for which the average RMS voltage is above 103.0%, and the other for the period for which the average RMS voltage is below 97.0%. The current reactive power (VAR), and cumulative reactive energy (VARh) readings of the two registers (>103% and <97%) shall be displayed on demand. The voltage range of +/- 3% (i.e 97 to 103) shall be configurable as and when required in future. The readings of the two registers at each midnight shall also be stored in the meter's memory. When reactive power is being sent out from substation bus bars, VAR display shall have a plus sign or no sign and VARh registers shall move forward. When reactive power flow is in the reverse direction, VAR display shall have negative sign and VARh registers shall move backwards. Generally, the standard PT ratios are 132 kV/110 V, 220 kV /110 V, 400 kV /110 V and 765 kV / 110 V. However, at the time of commissioning the vendor may confirm the same from site (authorized sign) and configure the meter accordingly to ensure correct recording of reactive energy.
- h. For reactive power (VAR) and reactive energy (VARh) measurements, IS14697 shall be complied with. The accuracy of measurement of reactive energy shall be as per the standard.
- i. Further, the meter shall continuously integrate and display on demand the net cumulative active energy sent out from the substation bus bars up to that time. The cumulative net Wh reading at each midnight shall be stored in the meter's memory. The register shall move backwards when active power flows back to substation bus bars.
- Errors for different power factors shall be as defined in IS14697 and its amendments.
- k. The harmonics shall be filtered out while measuring Wh, V and VARh, and only fundamental frequency quantities shall be measured/computed.

1.3. Memory / Storage

- Each meter shall have a non-volatile memory in which the following shall be automatically stored:
 - Average frequency for each successive time block, in Hertz up to 2 decimal truncation.
 - Net Wh transmittal during each successive time block, up to second decimal, with plus sign for active power sent out from station busbars and minus sign for active power received into the busbars
 - c. Net VARh transmittal during each successive time block, up to second decimal with plus sign for reactive power sent out from station busbars and minus sign for reactive power received into the busbars.
 - Cumulative Wh transmittal at each midnight, in eight digits including one decimal.
 - e. Cumulative VARh transmittal for voltage high condition, at each midnight in eight digits including one decimal.
 - f. Cumulative VARh transmittal for voltage low condition, at each midnight, in eight digits including one decimal.

- g. Average RMS voltage for each successive time block upto 2 decimal truncation.
- Date and time blocks of failure of VT supply on any phase, as a star (*)/ (Z) mark.
- The meters shall store all the above listed data in their memories for a period of minimum fifteen (15) days.
- Imin instantaneous MW power flow data shall be sent to AMR system without storing data in meter memory.

1.4. Display

Each meter shall have digital display for indication of the following (one at a time), on demand:

- Meter serial no.: IEM12345678A or IEM12345678B
- ii) Date (year month day /yyyy mm dd): 20160311 d
- iii) Time (hour min sec /hh mm ss): 195527 t
- iv) Cumulative Wh register reading: 1234567.8 C
- Average frequency of the previous time block: 49.89 F
- vi) Net Wh transmittal during the previous block with +/- sign: 28.75 E
- vii) Net VARh transmittal during the previous block with +/- sign : 18.75 R
- viii) Average % Voltage: 99.2 U
- ix) Reactive power (VAR): 106.5 r
- voltage high VARh register reading : 1234567.5 H
- vi) Voltage low VARh register reading: 1234567.4 L
- xii) Low battery indication
- xiii) The three line-to-neutral voltages shall be continuously monitored and in case any of these falls below 80 %, then preferably, the corresponding flashing LED provided on meter's front shall become steady. They all shall go off if all three voltages fall below 80 %. The LED shall automatically resume flashing when all VT secondary voltages are healthy again.
- xiv) The two VARh registers (x and xi) shall remain stay-put while VT supply is unhealthy. Navigation keys to be provided at the meter front plate to navigate the display menu.

Note: These are typical minimum requirements as per CEA metering regulation and shall be finalized during detailed engineering.

1.5. Communication Port

i) All the meters shall have at least three ports. One of these ports shall be compatible for Ethernet traffic through which all the data stored in the meter's memory shall be transferred to DCU. The data between Meter and DCU is exchanged using Ethernet standard frame structures defined in IS15959. configuration/ local data downloading. The admin port is password protected for access and the meter configuration is to be done through admin port using Laptop and optical to USB convertor. Optical to USB convertor cable of suitable length to be supplied at every location. (Third port shall be Rs485 as spare and shall be used for meter data access in case of any eventuality. One number RS485 to USB convertor cable of suitable length to be supplied at every location.

- ii) All the three ports shall be able to transmit data simultaneously.
- The galvanic isolation of these ports is such that no external electrical induction on cable degrades the performance of the meter. Meter data shall be tamper-proof.
- iv) Data collection on any local laptop/PC shall be possible by installing data collection software. It shall be ensured that data transfer through Optical to USB interface shall be unidirectional only i.e. from Meter to external storage device in an authentication process.

Meter Reading Software at Station PC

Software based on Windows-10 & its higher version Operating System for Local communication with meters shall be supplied for viewing/ downloading the meter data, status, alarms etc. without any extra cost and shall be considered as integral part of the metering equipment.

The software shall be capable to do the following tasks primarily-

- Downloading of 5 min load survey data in case failure of data reading through AMR.
- ii. Clock adjustment of meters

Installation agency of meter as per CERC/CEA metering regulation shall facilitate/install the meter reading software at substation PC for viewing/downloading the meter data at the time of meter installation in existing station PC or laptop.

Meter reading software of related make meters shall be made available by the OEM with installation manual. (Any updates, patch updations or software updations etc. shall be properly covered/addressed under the warranty for removal of difficulties faced by the users.)

Encryption key for conversion of encrypted raw data into readable format from the meter vendors would be provided to implementing agency and POSOCO.

1.7. Quality Assurance

The successful bidder shall have a comprehensive quality assurance program at all stages of manufacturing for ensuring products giving reliable, trouble free performance. Details of the bidder's quality assurance and set up shall be furnished during engineering. A detailed quality assurance program shall be outlined by the Contractor and shall be finally accepted by Employer after discussions. A Quality Assurance Program of the Contractor shall generally cover but not be limited to the following:

i. Organization structure of the manufacturer and his main sub-suppliers

- (PCBs, Cards) with details of QA setup, overall workflow,
- ii. Documentation control system
- iii. Qualification data for key personnel
- The procedure for purchase of materials, Critical components (Memory register chip, real time clock, optical ports) with their suppliers
- v. Procedure of stage inspection of product before final testing
- vi. Procedure adopted for 'In-site' testing of PCBs, parametric tolerance variation by self and sub-contractor
- vii. Testing and calibration facility
- viii. Sample copies of test certificate of bought out components

1.8. Acceptance Tests

All equipment, after final assembly and before dispatch from manufacturer's works, shall be duly tested to verify suitability for supply to the Owner**. Testing of meters shall be carried out in line with CEA (Installation and Operation of meters) Regulations 2006 (and its amendments) and relevant standards.

- i. Type Test & Routine Test for IEM-
- a. The meters shall be subjected to the complete range of type tests & routine tests as per IS14697 and IS15959 and their amendments and other applicable standards, after final assembly
- b. Type test conducted once shall be valid for 5 years for the same model. Copy of Test certificate shall be submitted to Employer.
- c. The type tested meters shall not be supplied/installed. The Bidder shall arrange all type testing specified above, and bear all expenses for the same.
- d. Type tests shall be certified or performed by NABL accredited laboratories as per CEA (Installation and Operation of meters) Regulations 2006 (and its amendments) and relevant standards using data sheets and test procedures that have been approved by the Employer.
- ii. Factory Acceptance Test (FAT)-

The FAT shall be conducted according to the FAT Test Plan and Test Procedure approved by Employer and shall cover the following Tests as per IS 14697 as a minimum-

- Test of Starting Condition
- Test of No-Load Condition
- Test of Meter Constant
- Insulation Resistance Test
- AC High voltage test
- Test of Power Consumption
- Test of Limits of Error

- 8. Test of Repeatability of Eff
- Functional Test i.e. i) Voltage Variations, Frequency Variations, c)
 Phase Sequence Reversal
- ABT features verification i.e. a) Test for reactive high register when V> 103% Vref & for reactive low register when V<97% Vref.
- 11. Communication Test through Ethernet port, RS 485 and Optical admin port
- Cyber security test as per the CEA (Cyber security in power sector) guidelines 2021
- 13. Downloading of Meter data using communication -
 - Downloading Meter Data from the Meter(s) to PC via admin Optical port.
 - Downloading meter data to DCU through Ethernet port. IEMs along with convertor, Optical Switch, DCU shall be integrated with the PC for demonstration.
 - iii) Downloading Meter Data from the Meter(s) to PC via RS 485 port
- Testing of Time Synchronization
- 15. Visual Inspection- To verify that the system to be delivered has all required components and is properly configured. Visual inspection shall verify acceptable workmanship and that all equipment, including cables and connectors, are appropriately labelled.

A procedure/schedule for the above demonstrations shall be submitted to the employer for approval. Copy of Test certificate shall be submitted to Employer.

1.9. Guarantee

- i. The IEM shall be guaranteed for 10 years from the date of supply.
- The guarantee would include repair, replacement, part material replacement cost and both way transportation cost (including insurance of transit).
- All India service center details along with contact number and mail ID of each centers shall be provided during bidding.
- Meter software, if upgraded by OEM should be supplied free of cost. Also, patch updations or software updations, software problem etc. should be addressed free of cost.
- v. Meters which are found defective/inoperative at the time of installation or become inoperative/defective within the guarantee period, the same shall be attended by service engineer from bidder's regional service center within one week of receipt of report (from Generation/Transmission licensee in whose premises the meters are installed). Service engineer shall repair the defective meter, upon unable to rectify, the same shall be replaced with spare meter borrowing from Owner. The spare meter shall be replenished with new meter by OEM in another one week time without any cost implication.
- Copy of warranty certificate shall be submitted to employer.

1.10. Training

Hands on training program for Employer/Owner personnel shall cover the following:

Extension of Auxiliary Supply, CT/PT connection.

Time synchronization through station GPS, Time correction through software.

Data downloading from IEM.

Data uploading through web interface.

System Diagnostics Minimum duration of training program is two Hours. A comprehensive documentation including product manual, Installation manual, O&M manual should be provided to all participants. Procedure for data downloading from Meter to Local PC and video tutorials to attend minor issues shall also be provided to each site.

Installation of software in local PC/Laptop.

1.11. Demonstration of IEMs

D

It is mandatory to demonstrate the capability of meter to capture 5 min Load survey data and 1 min instantaneous power flow data along with compatibility with DCU in DLMS protocol before mass fabrication. For this purpose, successful bidder shall bring with them the required switch and demo version of Meter reading software during demonstration. The successful bidder shall also coordinate with AMR system developer for demonstration/seamless integration with AMR system (envisaged in Part-I Section-2 of TS) through employer.

1.12.Dismantling / Buy-Back of Existing IEM *(applicable only for replacement of old meters)

Bidder is responsible for dismantling of old special energy meters and to purchase on buy back basis on successful installation of new IEMs in case of replacement of existing old meters.

Part-I (Section 2): Automated Meter Reading (AMR) System

II. TECHNICAL SPECIFICATION - PART 1 SECTION 2

AUTOMATIC METER READING (AMR) SYSTEM

2.1. Intent of AMR System

AMR system is the bridge between IEMs at Substations and the data processor system (MDP) at RLDC. The intent of AMR system proposed in this document is collection of meter load survey data at a user configurable rate (5min) and 1 minute instantaneous MW power flow data from each meter through DCU to AMR control centre for further sharing with RLDC for validation, processing and generation of customized reports by MDP system and sharing of 1 min Instantaneous MW power flow data to SLDCs for viewing purpose.

2.2. Scope of Work

This section provides detailed scope of work included in the bidder's scope, and also the facilities to be provided by station owner/employer.

2.2.1. Bidder's Scope of Work

The scope of work in complete conformity with subsequent sections of the specification shall include site survey, planning, design, engineering, manufacturing/integration, testing, supply, transportation & insurance, delivery at site, storage, installation, commissioning, demonstration for acceptance, training and documentation of AMR system, support and maintenance including, but not limited to, the followings:

- a) Provide a working system that meets or exceeds the functional and performance requirements of this specification.
- Design Document for complete AMR System including software specifications and compliance documents with respect to Cyber Security.
- All hardware including Application Servers, Database Servers and RDBMS, HMI, DCU, LAN Switches etc.
- All cabling, wiring, terminations and interconnections of the equipment at AMR control center as well as at substation level.
- e) Database development, Displays and Reports.
- f) Archival and retrieval of data through Standard RDBMS such as SQL/ORACLE database
- g) All firmware updates, license updates & patch updates should be in bidders scope. Any new application will go through required patch updates periodically.
- The complete system shall be in line with established cyber security standards.
- Training of Owner/Employer personnel.
- Engineering and technical assistance during the guarantee and AMC period

2.2.2. Exclusion of Bidder's Scope of Work

Followings are not included in the scope of the bidder and shall be provided by local station/SLDC and RLDC/RPC without any extra cost to bidder:-

- a. Space for AMR system at RLDCs/RPCs.
- Auxiliary AC Power Supply to servers, HMIs and other hardware components of AMR system.
- e. Provision of static IP (to be provided by RLDC/NLDC) and internet/intranet connection.
- Building, air conditioning systems and other infrastructures.
- e. Hardware/Software at RLDCs for receiving meter data in .npc format from AMR system through reliable communications (i.e. secure LAN port & OFC/LAN cable) or secure web browser through authenticated login on web portal.
- Hardware/Software at SLDCs for viewing 1 min instantaneous MW power flow data from AMR system using secure web browser.
- g. Integration of AMR system data into Existing/future Meter Data Processing software of POSOCO.
- h. GPS clock, Laptop/Desktop, Firewall, FOTE at station level.
- GPRS service provider along with suitable cyber security aspects in case unavailability of OFC.

Any other work which is not identified above (2.2.1 & 2.2.2) or in the specification but is required for completion of the project within the intent of this specification shall also be in the scope of the Bidder without any extra cost.

2.3. Components of AMR System

- Data Concentrator Unit (DCU) at Substation level (ISTS Interface point) and associated FO cable connection between IEM to LAN switches along with good quality optical convertor (if required) at Kiosk level, ethernet connection between switches and DCU upto FOTE and also with Local computer,
- AMR System at AMR Control Centre at RLDC/RPC and connection of AMR system with existing FOTE at RLDC.

2.3.1. Data Concentrator Unit (DCU)

A Data Concentrator Unit (DCU) installed at each station will act as interface between IEMs and AMR system at RLDCs/RPCs. DCU shall collect data from energy meters (atleast 30 IEMs/DCU) and send the same to AMR system at RLDCs/RPCs. DCU shall also report diagnostic information of the energy meters to AMR System. The DCU shall be multi-vendor interoperable to support communication of different make IEMs with Centralized AMR system.

2.3.1.1. Basic Functions of DCU

DCU shall have following major functions-

 Acquiring 5 min load survey data and 1 min instantaneous MW power flow data from IEMs.

DCUs shall be connected with energy meters through Ethernet to Optical

Connection to the IEMs shall be firm and secure from any unintended disconnection.

ii. Providing meter data to AMR central server at RLDC/RPC

DCUs shall query meter data from IEMs and transfer the same to AMR system based on the command received from AMR control centre. Command may be for one time demand of data or it may be on cyclic basis as defined in Task Scheduler application (to be finalized in design document during engineering phase).

AMR system takes the updated Database from these DCUs and create suitable Database in its memory at Control Centre. DCU shall be able to query data from all or selected energy meters for the selected period based on the command from AMR system. DCUs shall be able to read meter data from all make of energy meters supplied as per this Technical Specification (Part-I Section-1).

Each meter has a unique identification number and each meter location has unique identification code. DCUs shall collect data from IEMs and transfer the same to AMR system. As DCU shall function on read and forward philosophy for IEM data, no storage is envisaged in the DCUs for meter data.

Acquiring status and alarm from energy meters

DCUs shall acquire connected IEM details like meter identification number, make etc. whenever it's powered on. Any meter change activity like meter number etc. shall be reported to AMR system immediately.

DCUs shall be self-monitoring for alarm like power failure, communication disconnection, and disconnection from energy meters and report the same to AMR system immediately and also to local computer.

DCUs shall have non-volatile memory for storing details of IEMs duly time stamped, details of connected meters like make, meter number, status change. Non-volatile memory should be able to store such details for at least one month in round FIFO buffer.

Providing IEM data to local computer at substation

Software based on Windows-10 & its higher version Operating System at existing local computer at substation shall be supplied for viewing/downloading the meter data, status, alarms etc. DCU shall be connected to the existing PC having the software for viewing/downloading the meter data, status, alarms etc. Local PC shall be able to query meter data from selected or all IEMs. All communication between local computer and DCU/IEM shall be password protected and only limited to restricted user.

The software shall be capable to do the following tasks primarily-

- Downloading of 5 min load survey data through DCU
- ii. Clock adjustment of meters from local station GPS
- iii. Receiving of all alarms & events from DCU

iv. Generation of Log sheet/incident report

Station PC shall be arranged by respective site/ utility.

v. Time synchronization of IEMs, either from GPS installed at site or from control center AMR Software (MDAS)
DCU shall have the intelligence to synchronize the IEM clock time. Input signal to DCU shall be from AMR system GPS clock. If AMR system clock synch signal is not available to DCU, DCU will get GPS clock reference from station GPS. DCU shall function as SNTP servers to the IEMs and SNTP clients to AMR system SNTP servers.

vi. Display

Each DCU shall be provided with indicative LEDs for monitoring of Power supply status, Healthiness of DCU.

- vii. DCU shall support remote configuration from AMR control centre. DCU shall accept only digitally signed files for Configuration updates, Firmware updates, package updates, License updates & Patch updates. Only root user shall have the rights to modify/delete DCU logs.
- viii. Each DCU shall be capable to connect at least 30 IEMs for polling on ethernet port over DLMS protocol without any delay in Data Collection process. Accordingly, additional DCU shall be provided in case the number of IEMs becomes more than thirty at any particular substation.
- The data exchange & encryption shall be as per the IS 15959 :2011 standard and its amendments.
- DCU shall have dual SIM/dual Internet communication methodology with Auto failover mechanism**.

All modem/SIM installed shall be securely and firmly mounted on DCU itself. It shall be possible to change modem/SIM without uninstalling DCU

** Note: This is an optional feature may be finalized as per availability of OFC in the region at the time of tendering without compromising with the cyber security aspects.

2.3.1.2. Constructional Features of DCU

- DCU shall be a self-contained, stand-alone, tamper proof sealed box with necessary ports for external connection.
- DCU shall not have any removable parts such as a hard disk, to ensure smooth and reliable operation for long term.
- All external connections to DCU should be secure so as to avoid accidental disconnection.
- The DCU shall be powered from the station battery supply rated at 220V/110V DC supply. Implementing Agency shall confirm exact DC voltage at each station during engineering stage. Contractor shall provide DCUs accordingly.
- DCU shall be able to operate in environment with temperature up to 50°C and humidity up to 90% without any significant effect on its performance.

- voltage spike if any,
- The mechanical design and construction of each unit sub-assembly shall be inherently robust and rigid under various conditions of operation, adjustment, replacement, storage and transport.
- viii. DCUs shall also withstand, without any damage or mal-operation, reasonable mechanical shocks, earthquake forces, ambient temperature variations, relative humidity etc. They shall have at least IP-51 category dusttight construction and shall be capable of satisfactory operation in an indoor, non-air-conditioned installation

2.3.1.3. Communication Ports of DCU

- Minimum One number Ethernet port & Two RJ 45 ports to connect the meters, local GPS clock, station PC/Laptop through optical switch.
- DCU shall be capable of sending 5 min load profile data as well as 1 min instantaneous MW power flow data simultaneously to AMR system.

2.3.2. Ethernet Switch to connect IEMs to DCU

- 16 ports Industrial grade layer 2 Ethernet Switch, 12 number 10/100/1000 MBPS RJ 45 ports & 4 numbers 1/10G FO Port at Substation Control room.
- Industrial grade layer 2 Ethernet Switch with required RJ 45 ports and FO ports at Switchyard location to convert electrical data to optical.
- Dual inbuilt AC (240V) and DC (110V/220V) power supply with rack or DIN or panel mountable hardware
- Minimum 2 no spare ports in each switch shall be ensured during implementation.

Note- Number of ethernet switch at each station shall be as per requirement during detailed engineering.

2.3.3. AMR Software

AMR System provided at AMR Control Centre (RLDC/RPC) will manage all functionalities of collection of load profile data along with 1 min instantaneous MW power flow data through DCUs, conversion of data to .npc format for further use by MDP system and synchronization of IEMs through DCU.

2.3.3.1. Basic functions of AMR System

AMR system shall support the following functions:

Task scheduler function for 5 min load survey data acquisition at desired interval & 1
 min instantaneous MW power flow data acquisition in real time

- b. Functionality for re-poining of missing data if any.
- c. Raw data to [.npc] conversion.
- Web application to share [.npc] files to RLDC.
- e. Web application for viewing of 1min MW data by SLDCs.
- 15 days storage of Raw/Binary data of 5 min load survey data at AMR control centre.
- Monitoring of Meter time drift & Time synchronization of IEMs from Remote AMR system
- Live system dashboard of AMR
- i. DCU Live status Report
- j. Meters connected through GPRS and LAN separately**

**Note: This is an optional feature may be finalized as per availability of OFC in the region at the time of tendering without compromising with the cyber security aspects.

The detailed technical requirements for various functions of AMR system are described in subsequent sections. The Bidders are required to offer their standard products that meets or exceeds the specification requirements.

2.3.3.1.1. Functional Requirements

Main functionality of AMR system is to acquire data from different meters installed at Interface points. AMR system shall perform at least the following functions:

i. Communication with DCUs for polling of IEM data

AMR system shall communicate with DCUs mainly using FO network. AMR system shall ensure data integrity checks, for example, checksum, time check etc. AMR system shall have polling feature to run the data downloading software at a pre-designated date and time repeatedly or by manually selecting meter. A detailed activity log shall also be available for each downloading operation.

Task scheduler application for collection of load profile data & 1 min instantaneous MW power flow data

AMR system shall poll DCUs to fetch 5min load survey data and 1 min instantaneous MW power flow data from each meter automatically through task scheduler functionality at a user defined interval. It shall fetch meter data from all metering points and process the same in its server in user defined formats (text, csv, xls etc.) in a user defined file name (file name format must be dd-mm-yy substation name-utility name-meter serial no). There should be provision to select multiple meter data file based on filename, and convert all selected files with single key-stroke. The system shall display meter data (for individual meter or Station wise or Utility wise) on PC's screen in text format, with forward/backward rolling.

AMR system shall automatically retry for missed data; the number of retry attempts and the time interval between each attempts shall be configurable (max 3 attempts

with configurable time gap between each attempt). After maximum attempts, the system shall generate event and alarm showing details of missing data both at Substation PC as well as in AMR server at RLDC. An automatic mail or SMS application.

iii. Uploading missing data through Web application

AMR system shall include a web based application for utilities/stations to manually upload the missing data in case of AMR communication system failure due to any reasons. The following shall be taken care of in this regard:

- The web application link shall be made accessible to all stations through website.
- Only encrypted data shall be uploaded
- Each station shall be given User name and Password for login the web application.
- Browser shall have the list of all Utilities and its station names.
- Each station shall upload the encrypted data by selecting their Utility name and Station name.
- Web Application shall generate the confirmation message to the station on successful uploading of data.
- Web application shall generate the popup message at AMR system with Utility name and Station name on receipt of data and the same shall be recorded as alarm/event in AMR system.
- All the encrypted data received at AMR system via web application shall be stored in predefined path.
- AMR system shall have the provision to store the data in the database for the further processing.

Uploading meter data files manually to the AMR system by an authenticated user shall also be supported and shall be done by the operator within stipulated time to achieve availability of 5 min load survey data at AMR control centre.

iv. Collection of status/alarm data from DCUs

AMR software shall have feature to monitor each DCU for its status, parameters and any alarm, events. The status data shall be collected periodically or on demand at any time from all or selected DCUs. Upon failure of communication of DCU with AMR centre, alarm/event shall be generated by AMR system and an automatic mail shall be sent to respective stations. AMR operating personal shall co-ordinate the same with concerned person \ location as well.

v. Integration/configuration of DCUs & IEMs from remote

AMR software shall have feature for remote integration of New IEMs and DCUs without any interruption to existing process. It shall also have the functionality to configuration of selected or batch of DCUs & IEMs.

It shall be able to configure below mentioned parameters of DCU individually or in batch mode.

- Configuration of DCU for integration of New IEMs.
- Modification of database in case of replacement of IEM.

- etc.
- Changes in meter protocol driver

It shall also be able to configure some meter parameters through DCU such as Time Block, setting reactive power band as per the changes suggested by appropriate commission in future.

Only root user shall have the rights to configure DCU/IEM parameters from AMR software.

vi. Time synchronization of DCUs/IEMs

The AMR system shall maintain time synchronization across all devices to ensure accuracy of data. The AMR system shall check and send time synchronization to all meters once in a day, which shall be user configurable and can be modified by root user as per the future requirement.

vii. Storage of Raw/Binary data in AMR system Database

AMR system shall support storage of 5min load survey raw meter data and alarms & events for maximum 15 days

viii. Data sharing with RLDCs and SLDCs

Two type of web browser application shall be designed for data sharing purpose to RLDC and SLDC.

□ For RLDC

AMR system shall convert 5 min raw meter data in .npc format and share the same with MDP system in [.npc] format through reliable communications (i.e. Secure LAN port & OFC/LAN cable) or secure web browser through authenticated login on Web Portal. Provision should be made available for downloading meter data in suitable batches/state wise/location wise/meter wise.

□ For SLDC

AMR system shall also provide access to SLDCs to view 1 min instantaneous MW power flow data through secure web browser for viewing purpose. The application shall be designed to sum-up the 1 min instantaneous MW power flow data for the pre-defined meters for each SLDC. This application shall have the provision for addition/ deletion the meters as per SLDC requirement. Implementing agency shall collect the details of ISTS meters from each SLDC during detailed engineering for this purpose.

ix. Reporting functions

AMR system shall have live system dashboard & data reporting capability implemented through a separate module. Reporting module shall give report output on screen in pdf or in .xls/,csv form at user configurable format & periodicity.

Some of the required reports are as below

- Meter Master file, Utility wise, Station wise (As and when required)
- Meter details; Utility wise, Station wise, month wise, year wise, or as per customized period (As and when required)

- 3. Missing Meter Data report (after completion of each polling cycle)
- DCU disconnection report (Daily/Weekly/Monthly)
- 5. Time Synchronization Report (Daily)
- 6. Meter Database change report (Monthly)
- 7. Software/Patch updation Report (As and when required)
- 8. Meters connected through OFC and GPRS (Monthly)**

** Note: This is an optional feature may be finalized as per availability of OFC in the region at the time of tendering without compromising with the cyber security aspects

Report formats shall be finalized during detailed engineering in association with Employer/Owner. System shall process print out of any report as per operator's instruction.

x. Monitoring and alarm generation

AMR system shall generate alarm and event log whenever "data not received" occurs for each polling cycle from one or more DCUs/IEMs. The alarm shall indicate which location/DCU/IEM has the problem.

xi. Audit trail and logging

AMR system shall have security features to prevent unauthorized access to IEMs and meter data to ensure authentication for all AMR components. The system shall have audit and logging function for each and every activities either completed successfully or failed.

The system shall provide audit trail of user and system activities that enables data changes to be tracked and reported, including changes made by the system administrator.

For editing of energy meter data, the system shall record the following information in a log and store it for a minimum of 12 months:

- □ User ID
- □ Date and Time of Change

User shall be prompted to input a reason for editing using either a standard reason code or a freeform text field. In addition to data stored in the edit log, each interval containing edited data shall be marked with a status to indicate that the data has been edited. The pre-edited value shall be stored in the database as a previous version, which can be retrieved using "as- off" date functionality.

Changes to configuration data by users shall be logged by date, time, and user ID and such logs shall be stored for a minimum of 12 months. Critical changes relating to measuring parameters (pulse multipliers, transformer ratios, etc.) and formulae change shall be stored indefinitely as a previous version. The database for these is to be maintained in AMR system.

It should have provision of full data and system audit ability such as version controls and data retrieval according to the date and time.

The functionalities other than specified here to meet the intent of AMR shall also be considered by the contractor as part of AMR without any extra cost.

2.3.3.2.AMR System Sizing

The sizing requirement specified in this document is only for initial sizing. The

Vendor is required to demonstrate their system's expandability in FAT (Factory Acceptance Test)

i. Population of Energy Meters

AMR system shall be capable to receive data from number of 500 to 1000 DCUs and each DCU shall be capable of connecting at least 30 IEMs. Further, AMR system shall have provision to collect and handle data from 10000s energy meters without any significant degradation of performance.

ii. Data Storage

AMR system shall support storage of raw meter data, alarms, and events for 15 days beyond which the data shall be removed from database in FIFO mode. The storage shall be calculated considering 50% space availability as spare all time with maximum Meters connected (i.e. 10000 numbers of IEMs).

2.3.3.3.Performance Requirements of AMR System

The AMR system shall receive the load survey data from all meters in the region including missing data on same day as per schedule agreed in the detailed engineering. AMR system shall poll DCUs/IEMs in batches; each batch shall consist minimum 1000 meters; and receive complete data from all concerned DCUs/meters within 1 hour including re- polling of missing data (if any).

AMR system shall continue to operate without interruption under any single point of failure condition. That means there shall be no hardware or software element whose failure renders the AMR system unavailability.

2.3.3.4. Hardware requirement for AMR System

Server: (Minimum Requirement)

- X Intel Xeon E5-2667 v4 3.2 GHz,25M Cache,9.6GT/s QPI,8C/16T (135W) Max Mem 2400MHz Cache 8MB.
- 128GB RDIMM,2400MT/s
- 1TB hot pluggable, RAID 5 for Server Internal HDD
- Remote Management- Shall be able to manage through dedicated 1G remote management port with Remote Access Controller with KVM redirection. Any licenses required for KVM redirection should be included with support for 5 years.
- □ DVD+/-RW SATA Internal
- Power Supply and Fans-Dual, Hot-plug, Redundant Power Supply(1+1). Redundant hot swap fans.
- □ USB 3.0 ports-4 nos.(minimum)
- Supported OS as per the requirements and latest technology
- Form Factor -1U Rack with rack mounting kit
- Management Software Server management software

S These are tentative numbers. Exact no. of IEMs & DCUs shall be as per concurrence of respective RPCs at the time of detailed engineering and tendering stage.

- with power management reatures and 3 years support should be included □ NIC Port - 4 X 1Gbps NIC card Office 2019 Business (64 bit) or latest. Operation System: latest 23" Wide TFT Monitor □ Makes: HP/DELL/Lenovo /equivalent CPU should be latest model fully compatible with the application. HMI specification (Minimum Requirement) □ Processor - 1 x Intel i5 -7300U (3M cache, 2 Cores, 4 Threads 2.60 GHz) CPU Memory- 1 x 16GB Dual Rank x8 DDR4-2666 SODIMM (expandable up to 32 GB) ☐ Hard Drive - Configured with 1 x 1TB SATA 6G Read Intensive M.2 Drive Graphics: Intel Integrated Graphics or Higher Ports- One SD Card slot, 1 GbE management Port, 2 1GbE port,2 USB 2.0 port, 2 USB 3.0 and 1 HDMI Port Integrated sound controller; Gigabit controller; DVD writer dual layer; 104 Keys OEM Keyboard and OEM Optical Mouse; all necessary Plug-ins/utilities and driver software, bundled in CD/DVD Media 4 USB Port 23 " TFT Monitor Windows 10 Professional or latest, MS office 2019 or latest LAN Switch specification (Minimum Requirement) ISO8802 or IEEE 802 Series Standards LAN switch shall be a rack-mountable with 1U form factor.
 - The switch should have hot-swappable and fieldreplaceable internal redundant power supply and fan from day one.
 - Layer 3 switching & VLAN
 - Minimum 16- 1 Gbps Ethernet ports (However, the no.
 - of ports in a LAN switch shall be as per the network architecture. Vendor has to provide required no. of switch as per the requirement of technical specification)
 - The switch should have 1x USB Console Port, 1x OOB management port, and 1x serial console port.
 - Flash Memory- 128 MB or more and DRAM 512MB or more.
 - Cat 6 or higher bandwidth cable
 - The switch should support hardware-based ACL

support for VLAN, Port, MAC, and IP based ACLs.

- The switch should support SNMPv1, SNMPv2c, and SNMPv3.
- The Switch should be manageable through SSHv2, SSL, and/or SNMPv3 etc.
- All Functionalities of Switch shall be IPv6 compliant and it should work on IPv6 Platform without any additional hardware/software.

GPS based Time facility (Minimum Requirement)

- Minimum 2ppm time stability of internal time base
- Feature of Propagation delay compensation .
- Feature includes an offset to permit correction to local time
- Feature of reverting to internal time base upon loss of signal from UTC source
- Resynchronization delay should not be more than 5 minutes
- Accuracy of synchronization must be less than 1.5 micro Sec
- Minimum port details: 2 no Ethernet ports, 2 IGIG-B port

The above-mentioned hardware specification is minimum requirement, if the vendor AMR application requires higher configuration then vendor shall include the same while bidding. No cost implication shall be sought during detailed engineering for system configuration. After supply of material during commissioning or during observation period if any server hardware/software up gradation required, the same shall be in vendor scope without any extra cost.

The contractor shall ensure that at the time of final approval all the hardware must be as per latest technology and industry standard.

2.3.3.5. Software requirement of AMR System

AMR system shall be developed on open platform based on distributed architecture for scalability without degradation of the performance using additional hardware in future (if required).

AMR System shall meet the following general software requirements.

i. Upgradability-

Operating System, application programs supplied in AMR system shall be fully upgradable by firmware upgrade or other software upgrade methods. The same shall be logged in the system.

ii. Cyber Security-

Third Party security audit by CERT-in certified auditor is to be done prior to commissioning or Go Live whichever is earlier. Compliance with CERT-in standard & CEA (Cyber security in power sector) guidelines 2021 for all software modules has to be ensured by suppliers prior to handing over. Supplier/Contractor shall document and implement a Cyber Security Policy in line with CERT-in latest guidelines (https://www.cert-in.org.in) to secure the system and the Contractor shall keep updating the Security settings as per the revised guidelines of CERT-In at time to time.

Minimum requirements to be followed by the contractor for making the entire AMR system immune to Cyber-attacks are as follow-

- All the Hardware, OS and application software shall be hardened
- Network partitioning and DMZ by use of firewall as required while facilitating access for data to RLDC and SLDCs
- All default user id & password shall be changed after first time Log in.
- All log in / log out and cable plug in/plug out shall be logged in the system.
- Authorization control shall allow only to use or access functions for which they have been given authorization. The access privileges for each user can only be assigned by system administrator of AMR system as the case may be.
- System and application sessions must automatically lock after 30 minutes (configurable) of inactivity.
- Record all network traffic for detecting unauthorized activity, unusual activity and attempts to defeat system security.
- Vendor must identify and list the entire network and other protocols that is used for AMR system and limit what is not required.
- All unused USB ports of all servers/workstations shall be disabled at AMR control center.

2.4. Documentation requirements of AMR system

Documentation of AMR system shall meet following requirements. All documents shall be supplied in hard copies as well as computer readable soft version.

Design Documents

Before manufacturing of the AMR system components, a design document shall be submitted. The design document must essentially (but not limited to) include following-

- System Overview & complete network schematics
- Functional/ Flow chart diagram
- Functions/ Technical Details of major component
- System configurations & Design Documents
- Testing Procedure (Type/Routine Test ,FAT, SAT)
- Cyber Security policy as per CERT-in guideline and Compliance report to CERT-In standard & CEA (Cyber security in power sector) Guidelines 2021

User Manuals

A list and brief description of all user documents that will be provided along with the software package to be supplied during system handover. This must include the following minimum documents:

- System configuration manuals
- Technical support handbook
- User Manuals for complete AMR system including DCU
- Operation & Maintenance Manuals of AMR system including DCU. User manual for central site location where AMR system shall be installed and where all data collection activities shall be taken up, should contains all user instructions, block diagrams, user screens etc. in order to make itself contain complete document required for operation of complete AMR system including each and every component of the metering system.

A comprehensive documentation including product manual, Installation manual, O&M manual for DCU along with video tutorials to attend minor issues shall be uploaded and made available at AMR server. The same shall be accessible from all connected substations through web application link.

2.5. Testing requirements of AMR system

All equipment, materials and software for AMR System shall be subject to both Factory Acceptance Testing (FAT) and Site Acceptance Testing (SAT). The purpose of Acceptance Testing is to determine compliance to this specification in every respect for the delivered and installed system.

2.5.1. Acceptance Test Plan and Procedures

The Vendor shall develop and document proposed Test Procedures and Test Plans for Factory Acceptance Testing (FAT) and Site Acceptance Testing (SAT) of the delivered and commissioned system and its components. The final Test Procedures and Test Plans shall be subject to review and approval prior to testing.

The ATP shall include, but not be limited to, functional tests that demonstrate compliance of the functional, performance, software, hardware, communication, interface, and operational aspects of the complete system.

2.5.2. Factory Acceptance Test (FAT)

The Vendor shall perform a preliminary FAT (Pre-FAT) prior to the FAT. The pre-FAT

shall be a complete dry run of the FAT, following the test plans and procedures. The intent

is for the Vendor to detect and correct most design, integration, database, display, and

performance problems prior to the FAT. The representatives of Employer shall have the right to witness all or parts of pre-FAT for which vendor shall intimate the schedule to Employer sufficiently in advance.

Test results (including documentations and certifications) for tests conducted by Vendor or third parties that are not included in the FAT test plan and procedures shall be furnished to Employer prior to FAT for review and verification. Vendor and/or third parties conducted tests deemed inadequate shall be repeated for acceptance of Employer. Vendor's project manager shall sign off each test of Pre-FAT. The completed test results shall be sent to Employer for review before their representative's visit to the Vendor facilities for the FAT. All tests shall be conducted using the contract-specified databases unless Employer authorizes the Vendor to use a test database.

The FAT shall be conducted according to the FAT Test Plan and Test Procedure documents approved by Employer shall cover, as a minimum:

- Visual Inspection To verify that the system to be delivered has all required components and is properly configured. Visual inspection shall verify acceptable workmanship and that all equipment, including cables and connectors, are appropriately labelled
- Hardware Diagnostic Test Individual tests of all system hardware. These tests shall consist of running standard hardware diagnostic programs, plus all special diagnostic programs used by the Vendor.
- Communications and Interfacing Test Verify that all interconnected system components, such as data acquisition, control, monitoring, and data management functions are operating properly when correctly connected.
- Software Development Tools Verify that all required software development tools, utilities, software diagnostics, and debugging tools for the system, including the UI and database, are included in the system and are functioning correctly.
- Functionality verification Verify that all system functions are working normally as set forth in the contract.
- Performance Testing Verify that the system throughput, timing and response time requirements are satisfied. Tests shall include verification of:
 - Data exchange times between IEM and DCU and DCU to AMR system
 - User Interface function response time

This performance requirement shall be met under the maximum number of input DCUs and maximum number of IEMs as specified during detailed engineering.

- Security Testing Verify that the software meets security requirements at delivery and other aspects of secure operation and system access including:
 - Communication error detection capabilities
 - Correct operation of system configuration, control, maintenance, and management procedures
 - Safe system recovery with no erroneous data or control operation generation after system restarts
 - Protection against unauthorized access to the system and control functions
 - Compliance to CERT-In standard & CEA (Cyber security in power sector) guidelines 2021
- □ Environmental Testing Verify that
 - All system functions shall operate correctly over the specified temperature range
 - The accuracy of the inputs and outputs remain valid over the specified temperature range.

The test schedule shall allow sufficient time for verification and/or additional unstructured testing by the Employer's representative, who shall be able to schedule unstructured testing at any time, including during structured tests.

2.5.3. Site Acceptance Test (SAT)

The SAT will be conducted by the contractor with support from employer after the system has been installed. The system will be subjected to a subset of the functional and performance tests. The SAT will also include any type of testing that could not be performed in the factory. Any other tests shall be included, as necessary, to verify overall system operation under field conditions. Any defects or design errors discovered during the SAT shall be corrected by the Vendor. The SAT includes the commissioning test, the functional and performance test and cyber security audit after the installation of the delivered system.

2.6. Training requirements of AMR system

Training program for system users shall include but not restricted to the following:

- System overview including system functionalities and features.
- System configuration and operations oriented training.
- System alarms handling.
- Local/Remote configuration procedures.
- Engineering oriented training for development/testing.
- Minimum training including hands-on for a group of system users shall be 12 hours (6 hours x 2 days).

2.7. Guarantee

- The AMR system shall be under guarantee for a period of 7 years from the date of successful commissioning.
- The guarantee shall include repair, replacement, part material replacement and both way transportation cost (including transit insurance) of all the hardware items of the AMR system.
- The software developed shall be kept under guarantee for a period of 10 years from issuance of TOC. The necessary support towards un-interrupted operation of the software shall be ensured by the contractor.

2.8. Annual Maintenance Contract (Operation, Maintenance & Support Service)

The scope of AMC shall include operation, maintenance & support services for the offered AMR system. There should be round the clock availability of skilled persons at AMR Control Centre for Operation & Maintenance of AMR system. In case of any problem at substation location, service engineer shall be deputed to site from vendor regional establishment.

The period of AMC support shall be 10 years commencing from Operational Acceptance.

2.8.1. Operation-

The contractor shall deploy skilled operating personnel for 24x7 operation at AMR control center. Minimum two persons in each shift shall be provided to monitor the task scheduler process for data collection, to ensure 100% availability of 5 min load survey data by Tuesday of each week to RLDC

& to ensure 1 min instantaneous MW power flow data to SLDCs through secure web browser and also to monitor healthiness of each component of AMR system.

Reporting of failure events (such as. Meter data non-availability, DCU disconnection, communication problem, software/Hardware problems) shall be done automatically by sending mail or sms to the concerned personnel through computer application. There shall be provision to report breakdown manually with a complaint no. and time. Any defect found by the vendor itself while monitoring shall also be recorded and communicated to the respective Substation in-charge and Employer/Owner.

In case of complete AMR system failure due to server/any other reasons, the contractor shall get 5 minute meter load survey data through mail from all ISTS meter locations in time and manually update the database for further share with RLDC.

2.8.2. Maintenance-

A comprehensive maintenance shall be ensured for all DCUs, Switches and AMR Equipment at station level as well as AMR control center along with related software and hardware provided by the vendor for AMR System.

Brief outline of maintenance-

Monitoring healthiness of AMR system/components-

This should be done by analyzing the report from AMR system for any discrepancy/disconnection. In case the problem is with main AMR system components, the same is to be addressed by the contractor and for other site related issues the same is to be informed to the station in-charge of respective generating company or the transmission licensee, in whose premises the meter has been installed.

 Rectification/replacement of defective hardware of AMR system including DCU and switches at station level-

In case defect of any hardware is identified, the same should be immediately replaced by the contractor without any extra cost.

Collection of meter data

In case of unavailability of any meter data in AMR control center due to any reason, operator at AMR control center shall ensure that concerned station in-charge shall collect missing data and upload data through web application.

Incorporation change of CT/PT ratio, if any, in AMR software at RLDC/RPC

In case of any change in CT or PT ratio in any feeder due to replacement/ augmentation, the same should be incorporated in AMR software for proper registration based on the input from Generator Company/ Transmission Licensee & confirmation from RLDC .

Monitoring software performance and correction if required-

Regular monitoring of software for its smooth function, data availability for other application should be done with generation of monitoring report.

Maintenance of hardware of AMR system

Regular monitoring of hardware of AMR system and maintenance thereof after noticing/ being reported of any mal function/ defect. Defect should be attended as per severity schedule. In case replacement of hardware is required, the same should be immediately replaced by the contractor without any extra cost.

If any of the server is required to be replaced, a server shall be arranged by the contractor so as to keep the system healthy until the original server is rectified and reinstalled, as per guarantee terms.

g. Maintenance of software for AMR system

Software license shall be ensured to maintain desired availability of the system. Contractor shall provide support for all AMR applications on all days of the week. In case site visit is necessary for the software system/upgradation, all such required visits shall be without any additional financial implication. Also upgradation of software including cyber security to meet the desired performance shall be done by the contractor without any additional cost implication.

In case any addition or modification is required in settings, formulae or any other parameters in the AMR system to meet the procedure laid by the Appropriate Commission, the same shall be ensured by the contractor as a part of AMC.

Half yearly software security assurance test and annual VAPT test shall be conducted for complete AMR system

2.8.3. Support Services-

Apart from maintenance work described above, the contractor shall be responsible for commissioning of IEMs/ DCUs/Ethernet Switch, replacement of faulty IEMs/DCUs/Switches & future IEMs/DCUs/Switches (which are not envisaged under this project) with AMR system with the goal of meeting the availability as set forth herein. Any training programme at substation and control room, if required, shall also be imparted by the contractor. Payment for all this work shall be done at the prevailing rate for such work under this NIT.

2.9. Availability requirements & Penalty charges during AMC period-

AMR system availability shall be computed on monthly basis. The vendor shall submit weekly report to the Owner regarding availability of the AMR system. Weekly Availability Report shall be put up to Owner by the Contractor with reasons for data non-availability through AMR along with the calculated penalty as per the penalty rate provided in Severity Table. The Owner shall review the same and levy the deduction on monthly basis.

System	Requirements	charges
AMR system availability	As per severity level tabulated below	As per severity level tabulated below
Availability of 5 min Load survey data at AMR control center on weekly basis	100% (By AMR or Manual upload)	25% of monthly AMC shall be deducted on each occasion

Severity level:

Following are the severity levels in terms of breakdown maintenance work and associated penalty to be imposed against non-compliance within stipulated time:

Severity Level	Description	Resolution tir	Penalty for if not resolved within	
		When site visit not required	When site visit required	allowed time on each occasion. (in INR)
Emergency (Severity Level-1)	When both the server are down / not working	≤24 hours	3 days	Penalty= (X* No of days beyond permissible) / 30 X=0.25% of contract price OR 25% of AMC charges for the month whichever is higher.

Critical (Severity Level-2)	When one server is down/ not working.	≤24 hours	3 days	Penalty= (X* No of days beyond permissible) / 30 X=0.125% of contract price OR 12.5% of AMC charges for the month whichever is higher.
Critical (Severity Level-3)	When DCUs are faulty or Problem in Ethernet Switch etc.	2 days	7 days	I% of monthly AMC charges for each DCU / Ethernet Switch failure during the month.
Spare Non- Availability	Non availability of 15% spare of required hardware components of AMR system.			5% of monthly AMC charges

Note-

- In case the contractor does not meet the AMR system performance requirements consecutively for 3 months due to outage of AMR servers/system without valid reason, the Contract shall be terminated and the Contract Performance Guarantee shall be forfeited.
- Delay due to any reason not attributable to the contractor shall not be charged and consequent waiver of penalty is subject to discretion of the owner.
- Site visit means visit of experts from service center of contractor/OEM representatives to AMR control center or stations (as applicable).

The bill for AMC after every month of service shall be accompanied by the following certificates;

- System availability certificate by Owner.
- 2. Work report containing routine and break down maintenance
- Spare material transaction report
- Commissioning work report (if applicable)
- 5. Any other document as may be required in future.

Part-II:
Meter Data
Processing (MDP)
System

METER DATA PROCESSING AND REPORTING

This section describes the envisaged system architecture of Meter Data Processing (MDP) and Reporting in Host Region.

Intent of MDP and Reporting

The intent is to provide the requirement details of Standard RDBMS such as SQL/ORACLE Database (with latest upgraded version available) oriented Meter Data Processing Software having compatibility to exchange and share data / information with similar Database systems that may be used by other RLDC / NLDC with a view to meet requirements of Data Warehousing and Business Intelligence systems etc. The Client Interface shall be Browser/console based and report formats shall be in user defined multiple formats like PDF, Standard Spreadsheet, CSV, Text file etc. The software is intended to meet the meter data processing requirements adopted in respect of bulk power supplies and inter-State exchanges within and across the Region. The software shall also have a module for importing the interchange schedule of regional entities from an external system and computing the deviation by any regional entity from its interchange schedule. Further the software shall have a module to compute the deviation charges as per the prevailing DSM mechanism approved by CERC. MDP would be implemented by implementing agency as per then prevailing CERC regulations. This document describes the details of various functions like meter data collection, formatting /conversion and facilities of Standard RDBMS such as SQL/ORACLE database oriented software and proposed solution for meter data processing.

General Requirements:

- RLDCs/NLDC shall be able to access all meter related data through authenticated and secure login through web based platform with the facility of downloading the data in standard formats such as csv, xlsx etc.
- Facility shall be provided for the RLDCs/NLDC to be able to receive raw data from the AMR using reliable communication (i.e. secure LAN Port & OFC/LAN cable) or secure Web Browser through authenticated login on web portal.
- Database creation in MDP software shall be done by designing a suitable interface between MDP and AMR.
- Since RLDCs are responsible for meter data processing, the objective is to ensure 99.99% availability of Energy meter data at RLDCs/NLDC end. MDP software would be located on hardware provided by RLDCs/NLDC.
- The formats of various reports in the meter data processing software which would be needed to be downloaded by RLDCs would be finalized at the time of detailed engineering.

IEMs Details (Master file) in MDP:

o MDP shall keep database (Meter No., Location ID, Utility Name, Station Name, Description, Meter Type, HV Voltage, LV Voltage, HV Current, LV Current, Date of installation, Owner of the meter etc.) of all IEMs used in accounting.

- One of the inputs required for computation of energy from raw data is a Master file containing details (CT/PT ratio, location, etc.) of all the available IEM's in the region.
- There shall be provision for updation of existing IEMs database and to add new IEMs to MDP database
- o Whenever master file shall be modified, the old version of the master file shall be stored in database with date and time stamping. When computation of raw data for old dates is required, the S/W shall fetch the meter details (Meter ID, HV Voltage, LV Voltage, HV Current, LV Current etc.), for the mentioned period, from the required version of the Master file.
- o Meter associated with a particular location ID during particular period may need to have be associated with another location ID. MDP shall be able to handle this relocation.
- o There shall be a provision for changing the description associated with a meter/location ID along with time stamp. The old description shall be stored in database along with time stamp.
- The MDP Master File format shall be as mentioned below.

100 Carrier 100	Station Name	Location	Description	Element Type	Meter No	SOUTH STATE OF THE SECOND	HV Voltage	LV Voltage	HV current	LV current
						ID	(kV)	(V)	(A)	(A)

Table V-1 - Master file format

- Activities to be carried out by the software can be broadly classified as follows:
 - Uploading Meter Data in database
 - Validation of Meter Data
 - Computation of net injection, drawal and transmission loss
 - d. Accounting
 - e. Reporting

After receipt of energy meter data from all metering locations, RLDCs are responsible for meter data processing, validation and computation.

Uploading Meter data in Database:

The process shall be through 'Database Interface Menu driven'. The Menu shall enable creation, uploading, validation, processing, modification, computation and retrieval of Meter data from Database.

File Upload Menu: The user shall be asked to enter / select from a calendar the "Start Date" and the "End Date" for the period for which the Meter data file shall be uploaded to the system. On entry the user shall be able to upload the file by browsing the computer or directly from database.

On successful upload, same shall be mentioned on the screen along with "Error Description" if any.

<u>Data Availability Menu</u>: The availability of all data (i.e. data received /not received/partially received) w.r.t. individual meters can be checked through this menu. The user is required to select the dates (start date / end date) pertaining to the period concerned and select the location code against which the availability of data is required to be checked.

The Menu shall also display a description of the location in brief.

On selection of the appropriate location(s), the status of availability shall be mentioned and in case of availability, the date-wise availability of data w.r.t. the concerned meter(s), for the subject location(s), shall be displayed under each location through an expandable drop down menu. The time-block-wise details regarding Frequency, WH data, Voltage data, VARh data, Raw Data, Date of Receipt etc. shall also be displayed as shown below:

	Location	Location Description.	Date	Availability					Remarks (mentioning main, check or standby-M,C,S)
•	AB-01	ABC END OF XYZ-I FDR	DD/MM/ YYYY	YES/NO					
	In case of Y	ES:							
	Time	Meter	Frequency	WH Data	Voltage Data	VARh Data	Raw Data**	Received On	
	00:00	NP-0001-A	50.01	14.66			50.01 + 14.66	DD/MM/ YYYY	
	00:05	NP-0001-A	49.99	13.92			49,99 + 13,92	DD/MM/ YYYY	
									1
	23:55	NP-0001-A	49	13,65			49 + 13,65	DD/MM/ YYYY	

^{*} Raw Data is the combination of the frequency (Hz), voltage datum, VARh data and WH data.

Table V-2 - Data Availability Report

Further, the data regarding availability/ partial availability shall also be downloadable in consolidated format in a text file format (file extension as per IEEE standard/.txt) exportable to ISO/IEC 26300:2006/Amd 1:2012 or ISO/IEC-29500:2012 compatible Spreadsheet format. For partial availability of data for particular time blocks only, the same shall also be displayed/reported.

All Checks Menu: Through the All Checks Menu the User shall be able to check the existence of any problems related to the various measurable parameters recorded by the meters viz. Voltage, Time Correction, Frequency, Watt Hr, VARh, any Algebraic sum problems etc. The user shall be able to select the start date and the end date, station type (Generator/Inter Regional/ State/ Transmission Utility). Sub-station name and Location(s) for which the information is required. The same shall also be downloadable as "Details File" & "Summary File". The various checks to be performed along with sample format of reports are defined as follows:

 Voltage Check: If during any time block, voltage in any of the phases fall below 80% of rated voltage, this would be flagged and reported.

Location	Date	Time	Meter	Problem	WH Data	Raw Data
NG-13	03/03/2018	00:30	NP-6889-A	Voltage Supply Failure	-4.54	50 * -04,54
NG-13	03/03/2018	02:30	NP-6889-A	Voltage Supply Failure	→3,37	48 * -03.37
NG-13	03/03/2018	05:15	NP-6889-A	Voltage Supply Failure	-3.15	49 * -03.15
NG-13	03/03/2018	07:15	NP-6889-A	Voltage Supply	-11.71	50 * -11.71

Failure	

Table V-3 - Voltage Check Report

(ii) <u>Time Correction Check</u>: The log of meters requiring time correction would be provided. In case of time drift in the meter, time correction command can be provided through DCU; which would be logged and stamped in meter data file. This check would list out such time correction commands.

Location	Date	Time	Meter	Problem	WH Data	Raw Data
AG-01	01/03/2018	13;45	NP-9081-A	Time Correction Retard	6.16	49 rr+06.16
AG-01	01/03/2018	14:00	NP-9081-A	Time Correction Retard	6.32	46 π+06.32
AG-01	01/03/2018	14:15	NP-9081-A	Time Correction Retard	6,26	40 rr+06.26
AG-01	01/03/2018	14:30	NP-9081-A	Time Correction Retard	6.19	45 m+06.19

Table V-4 - Time Correction Check Report

(iii) Frequency Check: A meter is defined in Meter database as Master frequency meter and frequency as recorded by Master frequency meter is used for all computations. This check lists all meters with frequency difference of more than a set tolerance value with reference to Master Frequency Meter. User shall be allowed to select the Master Frequency Meter from a list of defined Master Frequency Meters.

Location	Date	Time	Meter	Frequency	Master Frequency	Variance	Number of continuous time- blocks for which this variance was observed
ZZ-07	01/01/2018	00:00	NP-5285-A	-51	48	3	TO THE ENGINEERING
ZZ-07	01/01/2018	00:15	NP-5285-A	4?	50	3	
ZZ-07	01/01/2018	00:45	NP-5285-A	-51	47	4	
ZZ-07	01/01/2018	01:00	NP-5285-A	48	50	2	
ZZ-07	01/01/2018	01:45	NP-5285-A	51	55	4	

Table V-5 - Frequency Check Report

(iv) Watt Hr. Check: This check is used to lists out any 'zero value' Wh reading (i.e. if the flow is '0') or any Wh reading which is greater than 2 digit (99.99) value i.e. beyond permitted range in any time block; and it is reported as 'no flow' and 'invalid reading' respectively. If there is a no flow condition, it is to be checked for non-availability or open/ floating condition of line/ ICT/ Generator or any other reason.

Location	Date	Time	Meter	Problem	WH Data	Raw Data
AG-01	05/02/2018	00:00	NP-9081-A	No Flow	0	00.00+ +00
AG-01	05/02/2018	00:15	NP-9081-A	No Flow	0	00,00++00
AG-01	05/02/2018	00;30	NP-9081-A	No Flow	0	00.00+ +00.00
AG-01	05/02/2018	00:45	NP-9081-A	No Flow	.0	00 * +00,00
AG-01	05/02/2018	01:00	NP-9081-A	No Flow	0	00 * +00.00

Table V-6 - Watt Hr. Check Report

Similar to the above frequency check report, Watt Hr check report, VARh check report and Voltage check report shall also be included.

(v) Algebraic Problem: In a meter, sum of Wh and VARh readings of all time blocks in a day

should be equal to the Wh and VARh reading of whole day (difference between cumulative reading of 0000 Hrs and 2345 Hrs). This check flags if there is any discrepancy in this algebraic sum during the period.

ocation	Date	Problem	Cumulative Diff.	Algebraic Sum	Error
AX-02	01/01/2018	Algebraic sum	1,196,050000	1,196,100000	-0.050000
AX-03	01/01/2018	Algebraic sum	979.600000	979,560000	0.040000
AX-04	61/01/2018	Algebraic sum	1,346,900000	1,346.890000	0.010000
AX-05	01/01/2018	Algebraic sum	1,331.600000	1,331.580000	0.020000

Table V-7 - Algebraic Problem Report

<u>View Menu:</u> The View Menu shall enable the users to view and download all data pertaining to the following:

- i. (M)WH/(M)VARh/Voltage Data
- ii. (M)WH/(M)VARh/Voltage Daily Data
 - i. (M)WH and (M)VARh Data: The following details shall be displayed on selection of start date, end date and location(s) / utility / station etc., for the selected locations and selected parameters for all available time blocks:

Time	Meter	CTR	PTR	WH / VARh Data	MWH / MVARh Data*	Voltage (kV)	Received On
00:00	NP-0001-A	800	1200	6.77	6.4992		DD/MM/YYYY
00:05	NP-0001-A	800	1200	7.08	6.7968		DD/MM/YYYY
23:55	NP-0001-A	800	1200	7.04	6.7584		DD/MM/YYYY

^{*}MWH = WH x CTR X PTR, MVARh =VARh x CTR x PTR

Table V-8 - (M)WH/MVARh Data Report

ii. (M)WH/MVARh Daily Data: This option shall enable the user to view & download the details regarding daily total energy flow for all the selected locations for the selected period for the selected parameters, for all the dates. The following shall be displayed

Location	Location Desc	Date	Total Energy
XY-01	ABC END OF XYZ-1 FDR	DD/MM/YYYY	532.7904
XY-02 XY-03	ABC END OF XYZ-2 FDR	DD/MM/YYYY	399.4368
XY-03	ABC END OF XYZ-3 FDR	DD/MM/YYYY	399.4368

Table V-9 - (M)WH/MVARh Daily Data

The Computation (Multiplication of raw data with CT/PT Ratios to arrive at actual values) of meter data in MDP shall be done automatically after activating the import option for data fetching from AMR SERVER.

b. Validation of Meter Data:

Real and Virtual/Fictitious Meters can be classified into three types viz., Main Meters, Check Meters and Standby Meters. For accuracy of Energy Accounting it is essential to carry out validation of meter data. Validation of Main Meters (both real and virtual meters) is done by pair checking of Main Meter readings with that of Check and Standby Meters (real and virtual/fictitious meters) data for every block. The pairs shall be configurable as per change of network configuration under Configuration Menu with the provision for sign reversal of any meter input as mentioned in subsequent paragraphs.

*				
100 1	7 (NO) Sep	7 550 3	EMD 2 Sign	T MAINE OF PERSON
16-63	¥ ;	EN-22	1	D98-831-1(3)
1601	\$1.	20-34	1	B39-697-2(3)
E4-05	60	E4.26	r.	SAR TAT S (1)
26-61		10-01	1	\$40.60F-4[5]
2449	1	29-21	1	558-882-170
94-11	Đ	84.13	1	591 SH, 7771
84.13	¢.	89.14	4	848.007.00
\$6-13	\$1.	01-20	1:	BM-907-200

Provision of "High Correlation Comparison" facility shall also be made available.

Validation Menu: The validation menu shall have two options:

A. Pair Check: The mismatch (difference) between the readings of the real or virtual meters of identified pairs is checked and listed as shown below:

The pair check menu shall display a list showing the following:

- meter pairs: Meter IDs for End-1 and End-2,
- (ii) Station Names for End-1 & End-2,
- (iii) pair relation (M − C, M − S, C − S),
- (iv) the mismatch tolerance limit in MWH (the limit is set as 0.5/1/1.5 MWH for 132/220/400kV voltage level respectively),
- (v) Name of Feeder/ Element Details
- (vi) And there shall also be an option to "include Meter Replace Value Tolerance ""; which can be entered by the user; and which shall overrule the set tolerance limits and display the readings against those meters only and for those time blocks for which the value is beyond this user-specified limit.
- (vii) Option to select the time period (i.e. Start & End dates)

The following list shall be displayed and upon selection of the required pair(s), the time block wise details and total mismatch for each day for the selected period will be displayed and can be downloaded.

End-I Station Name	End-2 Station Name		ST.BY Meter No./ID	Pair Relation	MWH limit X	MWH limit Y	Element Name
ABC	XYZ	AG-01	TR-01	M - S	0.5	0.5	400KV ABC – XYZ-1

ABC	XYZ	AG-02	TR-02	M-S	0.5	0.5	400KV ABC - XYZ-2
ABC	PQR	AM-01	AM-02	M-S	1.5	1,5	400KV ABC – PQR-I
ABC	PQR	AM-03	ME-14	M-S	1.5	1.5	400KV ABC – PQR-2

Table V-10 - Validation (Pair-check) Report-1

Detailed meter reading mismatch values shall be displayed for the whole day and for those blocks for which the value exceeds the tolerance limits:

Date	End-1	End-2	End-1 MWH	End-2 MWH	Diff MWH	% Diff,
05/03/2018	AM-19	AS-45	3371,7090	-3437.5272	-65.8181	1.95
		Time	End-1 MWH	End-2 MWH	Difference	% Diff.
		.00:00	31.2727	-38.3272	-7.0545	22.56
		00:05	30.2545	-33.9636	-3.7090	12,26
06/03/2018	AM-19	AS-45	2822.6909	-2846,0727	-23.3818	0.83
		Time	End-1 MWH	End-2 MWH	Difference	% Diff.
		01:30	25.7454	-22.4727	3.2727	12.71
		01:45	30.4727	-23.6727	6.8000	22.32
		17:00	38.1090	-29,7090	8,4000	22.04

Table V-11 - Validation (Pair-check) Report-2

For calculation of MWH & percentage differences, the following shall be the consideration:

- The polarity of Main & Check shall be same and that of Main & Standby meters shall be opposite.
- For working out the percentage differences, the reference energy value shall be the Main Meter energy data.

Further, there shall be a provision for Graphical representation of Pair Checks in Excel as per samples shown below (polarity shall be configurable for graphical representation):

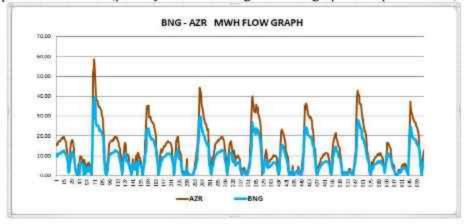


Fig:1 BNG-AZR MWH graph

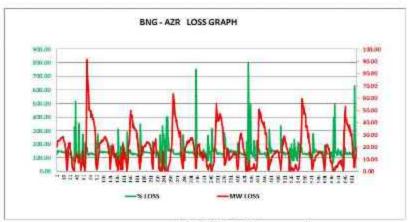


Fig:2 BNG-AZR loss graph

Further, the software shall provide other facilities like loss analysis trends and measurements of other statistical parameters like standard deviations etc. wherever possible.

B.Net Bus Check: In any bus bar of substation or generating station, total energy incoming in any time block should be equal to total outgoing energy. This is checked in all identified buses and the result is listed. Mismatch beyond tolerance is flagged.

The net bus check menu shall display a list of "Net Bus Virtual Meters" and there shall also be an option for applying a Tolerance % limit. On selection of the desired meters and the range of dates for which the net bus checking is required to be carried out, the MDP software shall generate a list of the values for every time block for all the selected dates and the same shall be displayed as shown below. On entering the tolerance limit, only those time blocks for which the values of the net bus % mismatch is exceeding the set limit shall be displayed. For example:

The Net Bus Virtual/Fictitious Meter for a generating station is the difference between the combinations of all the outgoing Main Meters at the outgoing feeders and the sum of the Standby Meters at HT of the Generator and the station transformer.

For calculating the % Mismatch, the difference is divided by that virtual meter value which is calculated out of the main meter readings.

In case the fictmeter is changed in the middle of the day/accounting cycle, the MDP software should be able to process data block- wise.



NetBus tolerance vi	alue:	1	- V	
Location	Location Desc.	Station Name	NetBus*	Date
AG-91	NET BUS AT AGTPP	RC NAGAR (RCN)	-834,372600	01/12/2017
Time	Formula	Expression	NetBus	% Mismatch

00:00	+(AG-81) -(AG-71)	' +(9.0522) -(17.964)'	-8.911800	49.61%
00:05	+(AG-81) -(AG-71)	+(8.5272) -(17.3664)	-8.839200	50.90%
00:10	+(AG-81) -(AG-71)	' +(8.4768) -(17.064)'	-8.587200	50.32%
23:50				
	+(AG-81) -(AG-71)	' +(8.4168) -(16.9416)'	-8.524800	50.32%
23:55	+(AG-81) -(AG-71)	* +(8 3706) -(16.9272)	-8 556600	50.55%

Table V-12 - Validation (Net Bus) Report

- The blocks where loss value is beyond the tolerance percentage, the MDP software should fetch the tie-lines where line-loss is beyond the tolerance and the buses where the bus-loss is exceeding the tolerance.
- There may be an option where user can add two or more feeders and visualize the data as per his requirement.
- There should be an option in validation menu in Reactive energy calculation to calculate & put reactive energy manually when midnight register resets.

c. Computation of Injection/Drawal Of Utilities:

- The user shall have the option to convert any 15 min meter reading data into 5 min data and vice versa. For conversion of 15 min block length data into 5 min blocks, the MWH readings of each 15 min blocks shall be equally divided against three 5 min blocks, the total remaining same; and the frequency for each 5 min block being same as that of the 15 min block. Similarly, for conversion of 5 min reading to 15 min, the MWH value shall be the algebraic sum of three consecutive 5 min block readings and frequency shall be the average of the three 5 min readings.
- Energy data of IEMs shall be used for Computation of Injection/Drawal of utilities, which shall include application of algebraic functions on a set of predefined IEMs (via configuration menu). Such injection/drawal of utilities may itself be treated as a fictitious meter data, which can be calculated through application of algebraic functions on real meter data.
- Addition and deletion of new utility shall be user defined. There shall also be provision to update the file with date stamp.
- There shall be two types of database for Fictitious IEMs. One for Fictitious ID details with description and other is for formulae set. All the data formats shall be user configurable.
- · The format of Fictitious IEMs shall be as below:

FICTITIOUS ID	FICTITIOUS ID TYPE	DESCRIPTION	
KO-901 KO-902 KO-902 LK-901 LK-902	Main	Korba Stage-1 Injection	
KO-902	Check	Korba Stage-1 Injection	
KO-902	Standby	Korba Stage-1 Injection	
LK-901	Main	Lanco Stage-1 Injection	
LK-902	Check	Lanco Stage-1 Injection	
LK-902	Standby	Lanco Stage-1 Injection	

Table V-13 Fictitious meter Description file format

FICTITIOUS ID	FICTITIOUS ID TYPE	FORMULA	
KO-901	Main	(KO-01)+(KO-02)-(KO-03)*98/100	
KO-902	Check	(KO-04)+(KO-05)-(KO-06)*98/100	
KO-902	Standby	(KO-05)+(KO-06)+(KO-07)	
LK-901	Main	(LK-01)+(LK-02)-(LK-03)	

LK-902	Check	(LK-04)+(LK-05)-(LK-06)	j
LK-902	Standby	(LK-05)+(LK-06)+(LK-07)	
IN-901	Main	(KO-901)+(LK-901)	

Table V-14 Fictitious meter Formulae File Format

- Computation formula of a fictitious meter may involve other fictitious meters in its formula. Therefore, the software shall have the capability to compute the same. The fictitious meters used in the formula have to be computed first before they are used in other formulae.
- S/W shall have the capability to replace any meter used in fictitious formulae with its Check/Standby meter with application of transmission loss in case of non-availability/discrepancy of main meter data. The replacement can be for a block/day/week. The percentage of loss to be applied shall be defined by user in configuration file base on the type and voltage rating. The configuration file format shall be as below.

Type of Element	Voltage Level KV	% of Loss to be applied
Line	765	1.5
Line	765	2
Line	220 and Below	4
ICT		0

Table V-15 - Loss configuration file

- All changes in fictitious meter in block wise shall be stored in database for future requirements.
- MDP shall be able to store the formula of Fictious meters with time stamp. During the
 computation of Fictious meter data, MDP shall fetch the formula as per the time stamp and
 compute the result.
- MDP shall be capable of fetching computed IEM data and fictitious meter data of required date and time block through query.
- MDP shall also store name associated with Location IDs with time stamp, to handle change in names after LILO of lines.
- If, while computing fictitious formula, any meter data is found missing/invalid, the same shall be shown in an error dialogue box with an option to bypass the same or not.
- MDP shall compute Injection/Drawal of Utilities while incorporating all the changes made in fictitious meter configuration files viz. replacement of main meters with Check/Standby meters due to non-availability/ discrepancy of main meter data.
- Report of all replacements and adjustments done shall be provided/available and downloadable.
- Meter associated with a particular location ID during particular period may need to have be associated with another location ID. MDP shall be able to handle this relocation.
- After uploading meter data into the database and validating the data, the user shall be able
 to carry out computation of the various parameters such as net injection, drawal and
 transmission loss etc.

On clicking the "Compute" option, computation shall be carried out by the software and the following data shall be generated and stored in the database

a)Virtual/Fictitious Meter Datab)Out MWH Data

- c)Out MVARh Data/ MVARh vs Voltage
- d)Loss Computation
- e)Pair check results.
- f) Out Voltage data
- g) Out Frequency data

After executing the above computations, the following information shall be viewable under the 'View Menu':

- (i) Virtual/Fictitious Meter Data
- (ii) Virtual/Fictitious Meter Daily Data
- (iii) Reverse Flow Virtual/Fictitious Meter Data
- (iv) Reverse Flow Virtual/fictitious Meter Data Summary
- (i) <u>Virtual/Fictitious Meter MWH Data</u>: The user shall be required to select the date range and the Virtual meter(s) against which the MWH details are to be viewed. On selection, the following details shall be displayed showing the date-wise total MWH against each Virtual meter, expandable on the same screen to display the time-blockwise details (for the entire 96 or 288 blocks, as applicable), as shown below:

	Virtual Meter No.	Description	Station / State Name	MWH	Date	
H	AB-71 INJECTION BY ABC GEN, STN. (LINES)		ABC	(upto 2 decimal places)	01/01/2018	
Date	Time	Formula ⁵	Expression ⁵	MWH	MW	Errorss
01/01/2018	00:00	+(AB-01) +(AB-02) +(AB-03)	+(0) +(11.28) +(8.2224)	19.5024	78.0096	
	00:05	+(AB-01)+(AB-02) +(AB-03)	+(0) +(11.0304) +(8.2872)	19.3176	77.2704	
	upto					
	23:55	+(AB-01) +(AB-02) +(AB-03)	+(0) +(13,5648) +(6,7968)	20.3616	81.4464	

Table V-16- Virtual/Fictitious Meter MWH Data

(ii) <u>Virtual/Fictitious Meter MWH Daily Data:</u> This menu shall enable the user to view and download (in .xlsx format) the overall total daily MWH energy flow for every Virtual meter for each day for the range to dates selected by the user and for the selected Virtual meter(s) as shown below:

Virtual/Fictitious Meter No.	Description	Station / State Name	Total MWH	Date
AG-71	INJECTION BY RC NAGAR (LINES)	RC NAGAR (RCN)	1526.9808	05/03/2018
AG-71	INJECTION BY RC NAGAR (LINES)	RC NAGAR (RCN)	1229.7696	06/03/2018

^{*}Formula refers to the various meters combining to form the Virtual /Fictitious- meter and Expression refers to the MWH flow for each meter.

³⁵Error – an error message shall be displayed in case of non-availability of data of any of the meters, from the combination of meters, as per the formula; or any other problem with meter data.

Virtual/Fictitious Meter No.	Description	Station / State Name	Total MWH	Date
AG-91	NET BUS AT AGTPP	RC NAGAR (RCN)	-511.8900	05/03/2018
AG-91	NET BUS AT AGTPP	RC NAGAR (RCN)	-415.6944	06/03/2018
AS-51	TOTAL DRAWAL OF ASEB	ASSAM	18783.4893	05/03/2018
AS-51	TOTAL DRAWAL OF ASEB	ASSAM	17049.7198	06/03/2018

Table V-17 -- Virtual Meter MWH Daily Data

(iii) Reverse Flow Virtual/Fictitious Meter Daily Data: The user shall be able to download and view the details regarding reverse flow (drawal by a generator and injection by a drawing entity is treated as reverse flow) of energy for the selected Virtual/Fictitious meter(s) for the selected days for all the time blocks for which reverse energy flow has occurred.

For the selected virtual/fictitious meter(s), the "formula" of meter combination and the "expression" showing the individual meter readings shall also be displayed. The following details shall be displayed and downloadable in .xlsx files for each selected meter as shown below:

Date	Time	Location	Station Name	Formula	Expression	MWH
DD/MM/YYYY	00:00	XY-71	XXYYZZ (XYZ)	+(XY-01) +(XY- 02) -(XY-03) + (XY-04)	'+(0.6444) +(0.6444) -(-1.0584) +(- 2.4156)'	-0.068400
01/01/2018	00:05	DY-71	DOYANG (DOY)	+(DY-01) +(DY-02) -(DY-03) +(DY-04)	'+(0.63) +(0.6408) - (-1.0332) +(-2.3616)'	-0.057600
01/01/2018	00:15	DY-71	DOYANG (DOY)	+(DY-01) +(DY-02) -(DY-03) +(DY-04)	'+(0.6624) +(0.6624) -(-1.0044) +(-2.394)'	-0.064800
01/01/2018	02:00	DY-71	DOYANG (DOY)	+(DY-01) +(DY-02) -(DY-03) +(DY-04)	'+(0.6948) +(0.702) - (-0.9792) +(-2.412)'	-0.036000
4						

Table V-18 -- Reverse Flow Virtual/Fictitious Meter MWH Data

(iv) Reverse Flow Virtual/Fictitious Meter Data Summary: The summary of the details regarding reverse flow of energy w.r.t. the selected meters for the selected days i.e. the total number of time blocks for which reverse flow has occurred and the total reverse flow MWh for the selected dates shall be viewable and downloadable as shown below;

Virtual/Fictitious Meter No.	Station Name	Date	Total Blocks	Energy MWh
XY-71	XXYYZZ (XYZ)	DD/MM/YYYY	73	-6.894000

DY-71	DOYANG (DOY)	01/01/2018	70	-5.130000
DY-71	DOYANG (DOY)	02/01/2018	68	-5.691600
DY-71	DOYANG (DOY)	03/01/2018	72	-6.048000
DY-71	DOYANG (DOY)	04/01/2018	73	-6.451200

Table V-19 Reverse Flow Virtual/Fictitious Meter MWH Data Summary

d. Accounting:

Account/accounting Menu: After computation. The account Menu enables a user to retrieve the energy accounting records of the IEM (both in 5 minutes and 15 minutes) pertaining to the following:

- (i) MWH output
- (ii) MVAR output
- (iii) Load Curve
- (iv) Lord Duration Curve
- (v) Loss Computation
- (vi) Voltage Computation
- (i) <u>MWH output:</u> Through this option the user can compute the drawal / export by every entity, injection by the generators, MWH loss in the lines and Net Bus Check for Bus at the Substation End.

Time	Freq.	Line-1	Line-2	Line-N	Total (MWH)
00:00	45	+0.401000	-0.471600		+154.436853
00:05	46	+0.390000	-0.612000		+151.328018
-					
23:55	44	+0.382200	-0.748800		+139.487827
23:55 TOTAL	-0.00	+38.732400	-34.53000		+16957,979817

The above details shall be downloadable in .xlsx / .txt file formats as shown in the examples below:

Examples:

(1) MWH Drawal Accounting for the State of A:

							Λ
TIME	FREQ	PLP-3MB	SALK-ETPS-1	AZAR-SIL	AZAR-BONG	LMR-HAF	TOTAL
DD: DO: DO: DO: DO: DO: DO: DO: DO: DO:	40 45 44 44 44 44 41 38 31 41 39 42 47 48 47 48 49 49 49 49 49 49 49 49 49 49 49 49 49	+0.009600 +0.014800 +0.004800 +0.909600 +0.904800 +0.904800 +0.904800 +0.004800 +0.004800 +0.004800 +0.004800 +0.004800 +0.004800 +0.000000	+18.360000 +15.980000 +15.936000 +15.712000 +16.106000 +15.856000 +15.776000 +14.886000 +14.928000 +14.928000 +14.224000 +14.224000 +14.448000 +14.224000 +14.24000 +14.36000 +14.36000 +14.360000 +14.46000 +17.36000 +18.860000 +18.860000 +18.868000 +18.888000 +18.888000 +17.948000 +18.888000 +17.948000 +18.888000 +17.948000 +18.8880000 +17.9480000 +18.8880000 +27.9576000 +27.9576000 +27.9576000	+29. 000000 +30.181818 +29. 963636 +30.545455 +31.927273 +32.436364 +33.090909 +34.472727 +34.690909 +34.763636 +34.981618 +34.90909 +35.272727 +35.418182 +35.272727 +35.418182 +35.272727 +35.418182 +35.272727 +35.436366 +34.836384 +34.234545 +34.23454 +34.23	+6, 34 54 33 +9, 327273 +5, 16 56 36 +4, 65 45 45 +7, 200000 +6, 61 81,82 +6, 25 45 45 +5, 81 81,82 +2, 400000 +1, 890909 +1, 43 45 45 +1, 67 2727 +2, 25 45 45 +2, 909091 +3, 709091 +4, 800000 +6, 909091 +9, 527273 +14, 54 54 55 +19, 272727 +2, 23 27273 +14, 54 54 55 +19, 272727 +2, 23 27273 +14, 54 54 55 +19, 272727 +2, 23 27273 +14, 54 54 55 +19, 272727 +2, 23 27273	-1. 762400 -0. 91.7000 -0. 864000 -0. 864000 -0. 648000 -0. 648000 -0. 556600 -0. 556600 -0. 57000 -0. 662400 -0. 672000 -0. 672000 -0. 628800 -0. 628800 -0. 638600 -0. 638600	+149.682458 +147.842449 +145.915986 +145.025969 +150.995061 +151.22887 +149.10933 +149.10933 +147.439690 +146.381126 +144.886325 +144.28153 +144.28153 +144.721613 +145.439718 +144.721613 +145.439718 +147.319507 +149.426664 +154.337198 +158.811180 +168.910137 +172.501497 +188.756274 +199.688139

Table V-20: MWH drawal Accounting

(2) Net Bus Check for 'M' S/S (at 220kV bus):

	2	9			1						
- 00000	0.002.00	1		7	1		HET BUT CHECK	FOR MESA LISTIN	S SPECTAL ENER	CY METERS	
TIME	parq	K'GURI	5kG-1	5V6-2	1.	1CT	DMM-I.	bvn-25	BYR-1	BYK-Z	NET220KV
00:00 00:14 00:80 00:15 01:15 01:30 01:15 02:00 02:10 02:10 02:10 03:00 03:25 04:45 04:10 04:14 04:13 04:13 04:14 05:00 05:30 05:30 05:45 05:00 05:45 05:00 05:45 05:00 05:45	44	-5, 968000 -5, 954000 -6, 954000 -6, 964000 -6, 105000 -6, 304300 -7, 12000 -7, 12000 -7, 126000 -7, 1260	#8. 950000 #8. 350000 #8. 350000 #8. 250000 #9. 250000 #9. 150000 #9. 250000 #9. 350000 #9. 350000 #9. 350000 #9. 350000 #9. 350000 #9. 450000 #9. 440000 #9. 440000 #9. 440000 #9. 450000 #9. 45000 #9. 4500	+8. 810000 -8. 120000 -8. 120000 -8. 120000 -8. 120000 -9. 120000 -9. 130000 -4. 70000 -9. 300000 -9. 300000 -9. 300000 -9. 300000 -9. 300000 -9. 110000 -9. 11000 -9. 1	V	-11. 964999 10. 848909 -10. 17. 7993 -10. 72. 7993 -10. 72. 7993 -10. 72. 7993 -10. 72. 7993 -10. 72. 7993 -10. 72. 7993 -10. 72. 7993 -10. 72. 7993 -11. 44899 -11. 40999 -11. 44999 -11. 49939 -12. 49939 -13. 78939 -14. 49939 -15. 49939 -15. 49939 -17. 54939	+1.235000 +1.240000 +1.290000 +1.370000 +1.480000 +1.400000 +2.640000 +2.640000 +2.840000 +3.13000 +3.13000 +3.130000 +1.380000 +1.380000 +2.845000 +2.84500 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.845000 +2.	41. 395000 11. 426000 41. 425000 41. 375000 41. 375000 41. 295000 41. 295000 41. 295000 41. 195000 41. 195000 41. 195000 41. 145000 41. 145000 42. 145000 43. 14500 44. 14500 45. 14500 46. 14500 47. 14500 4	2, 880006 2, 560000 2, 1894000 3, 157000 3, 157000 4, 1894000	+2, 97,5000 12, 57,0000 +3, 898,000 +3, 15,7000 12, 880,000 +3, 15,7000 +3, 15,7000 +2, 845,000 +4, 960,000 +4, 960,000 +4, 960,000 +4, 960,000 +4, 960,000 +4, 97,000 +4, 97,000 +5, 15,000 +6, 17,000 +	6, 364000 13, 194000 14, 196000 16, 128000 16, 128000 16, 128000 16, 129000 16, 129000 17, 10000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 1010000 19, 10100000 19, 10100000 19, 101000000 19, 101000000000000000000000000000000000
06:15 06:30 06:45	42 47	-1,392000 -0,978000 -0,512000	+9.180000 +9.990000 +10.220000	+9,210000 +9,946000 +10,210000		-20, \$32000 -/1,19,000 -33,160000	+2,075000 +2,075000 +2,010000	+3,063600 +1,186600 +3,196600	-0,432000 -1,728000 -1,648000	-0,400000 -1,680000 -1,632000	+8.235000 +8.487000 +9.790000
07:00 07:15 07:30	51 52 48	-0, 576000 -0, 980000 -1, 392000	+10,700000 +10,960000 +11,480000	+10,670000 +10,900000 +11,460000		-22.896000 -22.584000 -22,272000	+1.923000 +1.915000 +1.855000	+2.950000 +2.750000	-2, 496000 -2, 496000 -1, 856000	-2,592000 -2,528000 -1,856000	+10,41/000 +11,129000

Table V-20: Net Bus Check

4: MWH Loss in the Lines;

			MWH LOSS IN THE				O.		
TIME	FREQ	DIM(PG)-DIM(S)-1	DIM(PG)-KOH(S)	KOH-KAR	AGAR-AGTPP-1	K'GHAT-PKBRI	Acres	D'NGR-D'CHERA	PAL-UDAI-1
0:00	46	-0.284400	+3.661200	+0.000000	-0.355200	+0.141600	16	-0.000000	-2.044890
00:15	45	+0.237600	+3,078000	+0.000000	-0.06/200	+0.031200	-	-0.000000	-2.400000
01:30	42	+0.216000	+3,549600	10,000000	-0.028800	40.057600		+0.000000	-2-678400
0:45	4.4	+0.187200	+3.513600	+0.000000	+0,009600	+0,036000			-2-707200
1:00	44	+0.194400	+2.944800	+0.000000	-0.05/600	+0.091200		+0,000000	-2.928000
1:15	38	+0.165600	+2.944800	FD, 000000	-0.048000	40.032800		+0,000000	-3.244800
1:30	34	+0.169200	+2.782800	+0,000000	-0.048000	-0.048000		-0.000000	-3,340800
11:45	41	+0.169200	+2.761200	+0.000000	-0,096000	+9.014400		-0,000000	-3.398400
2:00	41	+0.163600	+2,757600	+0.000000	+0.009600	+0.079200		+0.000000	-3,446400
32:15	39	+0.191400	+2.707200	+0.000000	-0.038400	+0.014400		-0.000000	-5.562400
2:30	42	+0.208800	+2.592000	+0.000000	+0.000000	+0.086400		-0,000000	-3,561600
02:45	47	+0.194400	+2.813600	+0.000000	-0.076800	10.030400		-0.000000	-3.648000
3100	4.8	-0.183600	+2,620800	+0.000000	-0.000000	+0.052800		+0,000000	-3-763200
3:15	46	+0.237600	+2,631600	HU. 0000000	-0.000000	+0.004800		-0.000000	-3.811200
3:30	47	+0.248400	+2.671200	+0.000000	-0.067200 -0.028800	+0.021630		-0.000000	-3.792000
03:45	46	-0,273600	+2,710800	+0,000000	-0.067200	+0,067200		-0,000000	-3, 936000
34:00	49	+0.343600	+2.804400	+0.000000		+0,007200			
04:15	40		+2,959200	+0.000000	-0,028800 -0,009600	-0.007200		+0.000000	-3.907200 -3.907200
	47	+0.304000	+3.132000	+0.000000		+0.144000			-3, 907200
34:30		+0,622800	+3. 369600	+0.000000	-0.076800	+0.055200		-0.000000	
34:45	40	+0,817200		+0.000000	-0:048000	+0,004800		-0.000000	-3.897600
95:00	39	+1.065600	+2.156400	+0.000000	+0.057600	40.138400		-0.000000	-3.792000
05:15		+1.443600	+1.146400	+0,000000	+0.067200	+0.448800		-0,000000	-3,715200
05:30	4.5	+2.098800		+0.000000	+0.201600	+0.067200		+0.000000	-5.628800
35:145	44	+2,473200	+3,916800	±0,000000	+0.028800	40.728000		-0.000000	-3.65760G
06:00	47	+2.674800	+5.018400	+0,000000	+0,676800	+0.091200		-0,000000	-3-283200
35:15	44	+2,588400	+5.569200	+0.000000	+0.086400	+0.295200		+0.000000	-2.860800
06:30	47	+2.494500	+5.652000	±0,000000	-0,009600	40.033600		+0.000007	-2-524800
/	-	**	***	1.00		40	3+	-	
		-9.00		1.22			**		
	200	-	- 7.7. CO.	777		The second second			7
3:15	40	+0,432000	+3.924000	+0.000000	-0,028800	+0.074400		+0.000000	+0.000000
3:30	37	+0.370800	13.826800	10,000000	0,249600	10.086400	-	=0,000000	10,000000
3:45	44	+0.367200	+3.718800	+0.000000	-0.144000	-0.091700		-0,000000	+0.000000
TOTAL		+107, 611200	1894.207200	+0.000000	-2.380800	41.303200		-0.000000	-159,964800

(ii) MVARH output: This option enables a user to compute the reactive energy accounting of all States as configured by the users(MVARh drawal of state/ generator, etc.). The sample downloadable file as per the selected time period and location id, is shown below:

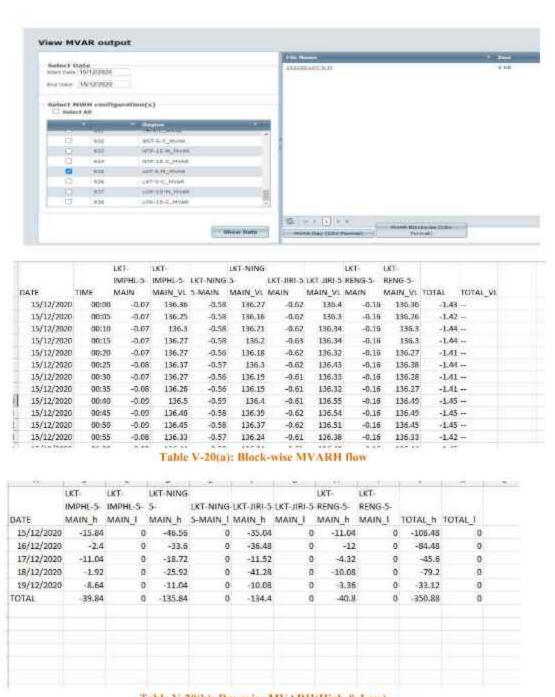
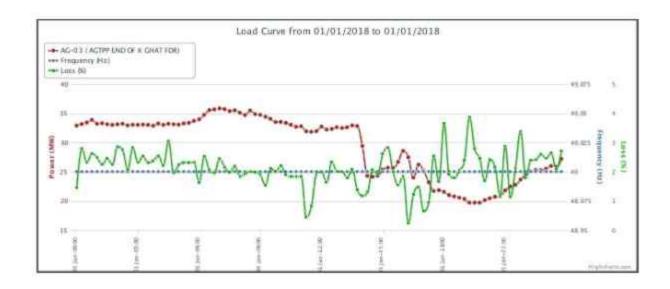


Table V-20(b): Day-wise MVARH(High & Low)

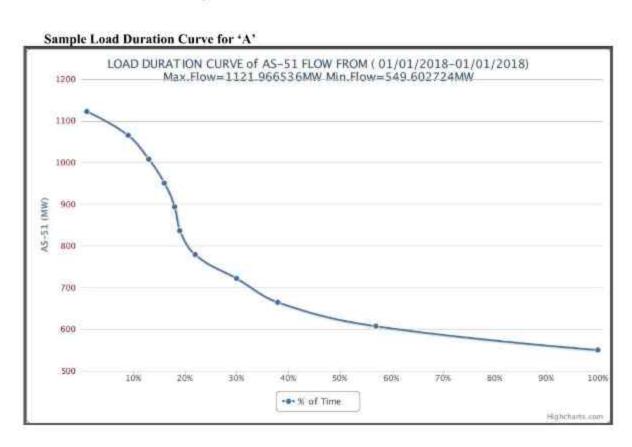
(iii) Load Curve: Through this option, the user can obtain a graphical representation of the power flow, frequency and percentage loss pertaining to all the meters (including fictmeter/ virtual meter) for the selected time periods.

Sample Load curve for 01/01/2018 for location 'X'



The above graph shall be downloadable in .pdf, .jpeg, .png & SVG Vector Image file format.

(iv) <u>Load Duration Curve</u>: This option enables the user to view and download a graphical representation of the MW load flow vs time duration (in percentage) for which the load flow was below/above a particular maximum or minimum load.



The above curve shall be downloadable in .pdf, .jpeg, .png & SVG Vector Image file format.

(v) <u>Loss Computation</u>: Regional pool loss for each time block for a selected time period must be computed and also represented graphically in MDP software. Hon'ble CERC has notified CERC (Sharing of Inter State Transmission Charges and Losses) Regulations, 2020 on 04th May,2020; w.e.f. 1st November,2020. As per clause (10) of these regulations, transmission losses for ISTS shall be calculated on all India average basis for each week, from Monday to Sunday.

All India transmission loss would be based upon the average loss computed from the SEM data of previous week. Transmission losses for ISTS calculated on all India basis for each time block for a selected time period can be computed and also represented graphically. The respective RLDC has to provide data to NLDC for calculation of all India transmission loss as per the format of NLDC which has to be generated automatically from the MDP software.

Transmission losses for ISTS shall be calculated on all India average basis by NLDC for each week, from Monday to Sunday, as under:

 $[(In - Dr) / (Ir)] \times 100$

Where:

'In' denotes sum of injection into the ISTS at regional nodes for the week;

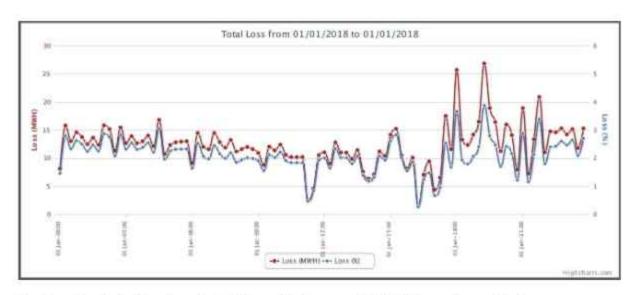
'Dr' denotes sum of drawal from the ISTS at regional nodes for the week;

'Ir' denotes sum of injection into the ISTS at regional nodes less injection from generation based on solar or wind power resources for the week as per CERC Sharing Regulations and subsequent amendments thereof.

Entity wise Loss Computation of the Region

Coper	Per	Errorit	Seek .	Rosens	Succession	140-211-	TEM	42	25.0000000	50.50.50.00.00		- 0.1	assis italia	0.010.00-14	resonant police	Carlo Service
9101:201E	MARK CAPACI	ALASE SERVE	1.484.000mm	1.40	FIRM ARRIVE	homeo	CHOLMANN	۲.	SHERRING	MALE NO ADDRESS	MARCAMATIC	ΙΑ.,	1624642066	712.66.F000	ALEMANNE .	5.00mmt
feni	H	has	lane.	laun.	missions missions	EST-PEL EST-PEL EST-PEL	cincumy cited	Y	KESTAN DISE STEERE	ATTACKS STEERINGS	ASSOCIATION.	¥	District.	CONTRACTOR	CO HILD PARK	MERSON MERSON (1900)
500XW	60.000	-H10H10	 3.079408 	1.00	75302902	1,00000	TRACECTO		313007	18.414363	-29450000		141 (0000)	0.836000	347,55809	E-009/341
Dic15	-67.646433	-41 (000)	15703412	3.44	8134321	1,040016	STANSACT.	-	12.184900	111002114	1463.741219	.44	748-428017	-0.81800.0	145 49907	130000
100.00	460,067100	-EN 221679	71 (MA)(U)	234	41/657438	- E00918	67452400		75.18600	788954555	10139961		TERRITAS	0.81800C	TIC MICHE	1/20/000
(0.45)	<0.0450E	-404 700073	14.50000	3.31	81234007	0.000,918	\$125412F		344x2073	CIR REVEND	-641.090545		102.766.563	0.818000	100 34630	1,009301
1916	106,22216	- 421 SQCQ10	11,715411	13.16	91,71000	1.00090	47.21603E		35.184141	· dentaine	665360070		115.00466	0.818500	715 x6x600	0.00001
19.15	406 (8016)	-421 steel (12.411942	211	46,12164	=00000	16712100		25,791433	191.153/47	444:371646		101,480595	0.010000	TOT ARTHU	1.010051
HJE .	401709403	# \$2 1000 H	13.570637	19	91.577371	- E000978	31,851173		## TWITTO	169 000 163	441,202410		115.007122	ANIBBOO	1-0.007108	+300000
26.06	491180	-476 F2126	13.041671	-316	#130tttl	0.000974	41.53231		00141636	144-25-144	445333600		763,643,641	0.6160160	115533346	14000
10006	400 105459	411.14030	11.719113	1234	41/9401	E000908	11714021		727.19 4.335	-118:204381	+ GREENHELT		114-841272	0.610030	Tie better	1 331011
RU:15	499710097	+0.10	19.400344	114	75.990104	1.000 mile	72740760		HE WESTER	125 (0.00)	100,000		119-374799	0.818040	19 6 100	1.000011
								>	II				E			
2346	465719426	-450.D41894	14:977434	1234	93-414734	E00090	-92.816736		357/3404	128.048147	+463-04263b		10191000	0.000000	101216262	+000000
22.06	473 Talelin	- +600 cmase	76,96738	1.16	66,453004	12000	44.014596		34,001421	194198013			THE GATTER	6976000	100 600 101	0.0000000
23:16	462 SA2251	:-403.E21000	71.779294	254	84,254904	1,000,000	1985090		25 18/1902	178.009131	44178460		142.00000	0.818000	140,510100	8.009368
2146	462404741	-445 100000	1504000	122	W1.204544	2.74364	18 804548		46.74 DCS	126303117	438-517627		775.471188	0.00000	705.977799	£49900
Constitute No.	*	France	1000	MARRISON BASIN SIC		201741				11/2/2017			1			
100:300 100:300	cone	-6000	13613000	\$41												

Sample Total Loss Graph



The Loss Graph shall be downloadable in .pdf, .jpeg, .png & SVG Vector Image file format. Format of loss output file shall be as below:

Name	Date	Time	Injection(A)	Drawl(B)	Loss(A-B)	Loss (MW)	Region Loss	
		Blk			(MWH)		(%)	
	27-03-2017	1	6084.85	5837.30	247.54	990.16	4.07	
	27-03-2017	2	6071.78	5845.74	226.03	904.12	3.72	
	27-03-2017	3	6075.19	5837.96	237.24	948.96	3.91	
	3			30			- 5	
	02-04-2017	96	5669.85	5449,95	219.90	879.6	3.88	
	02-04-2017	97	5748.77	5520.88	227.90	911.6	3.96	
	02-04-2017	96	5780.30	5560.22	220.08	880.32	3.81	
			Σ(Δ)	Σ (B)	∑ (loss	Σ (loss MW)	5845-31-542-5	
			∑ (A)	∑ (B)	MWH)	Z (1055 WW)		

Table V-22 - Loss output file

S/W shall have the feature to generate loss output files for required period (From "Date and Time block" & To "Date and Time block") through user query.

 Line Wise Transmission Loss Computation: Configuration file for line wise transmission computation shall be as below:

Meter ID (A)	Meter ID (B)	Loss (MWH) (C)	Loss (%)
100000000000	10000 0000	If A is +ve "A-B" or else	If A if +ve "(C/A)*100)" or
KO-001	KO-005	"B-A"	else "(C/B)*100)"
KO-007	KO-009		"
21	5	(MC)	11
a	-	10	"
TR-001	TR-005	(0)	0

BL-007	BL-009	347	"	

Table V-23 - Line wise Transmission loss configuration file

Format of line wise transmission loss output file shall be as below:

D-4-	Tr. Du	"KO-001"-"F	CO-005"	-	4	12	"LA-001"-"LA-005"		
Date	Time Blk	Loss (MWH)	Loss (%)	-	-	-	Loss(MWH)	Loss (%)	
27-03-2017	1	-1.12	-3.18	-	-	-	-2.12	-3.18	
27-03-2017	2	-0.27	-1.16	-	-	-	-3.27	-1.16	
247	190	2	2	1 -	-	-		P.	
(*)	-	×	Œ	-	-	-	•		
02-04-2017	95	-0.27	-1.00	-	-	-	-1.27	-3.00	
02-04-2017	96	-0.40	-1.56	-	-	-	-3.40	-3.56	

Table V-24- Line wise transmission loss output file

- S/W shall have the feature of browsing the line wise loss configuration files with respect to utility/Station/Voltage level etc. so that the required pair can be easily computed.
- Software shall also have the provision to compute loss for a user specified no. of time blocks for any entity.
- ICT loss computation configuration file and their output file formats shall be same as that of the line wise loss formats.
- · Bus loss Computation: The bus loss configuration shall be user defined.

Configuration file for bus loss computation shall be as below:

BUS ID	Bus Description	Bus Section Formulae (L)	Bus Section Loss (MWH)	Bus Section Loss (%)
KO- 025	KSTPS- 400KV	L=(KO-001)+(KO-002) - (KO-003)	L	{L/sum of injection into the bus (negative energy recordings)}
i e	((#)	0.60	(*)	

Table V-25- Bus loss configuration file format

Format of bus wise transmission loss output file shall be as below:

Bus ID	Bus Description	Bus Section Loss (MWH)	Bus Section Loss (%)
KO-025	KSTPS-400KV	10.2	1.2
150		:F-	
			*

Table V-26 - Bus loss output file format

- e. Configuration Management: This menu enables the user to configure the following information in the System or database;
- (i) Location/ Meter data: Through this option a user shall be able to create, enter, update, delete or modify details pertaining to Real Meters or Virtual/Fictitious Meters, into the

system database, as per requirement from time to time.



Table V-27(a) - Location Data (real meter)

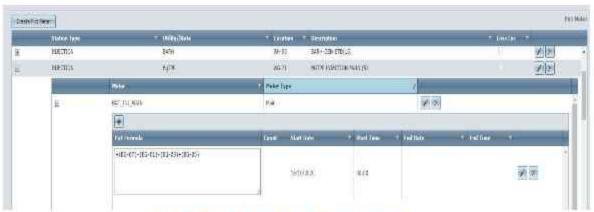


Table V-27(b) - Location Data (fictmeter/virtual)

Utility Name	Station Name	Location	Description	Meter No	Meter Type	Make	Voltage Label	HV Current	LV Current	EHV Voltage	LV Voltage
		AB-01	AB END OF AB-CD-1 FDR	NP-9081-A	Main	822	132	600	1	132	110
		AB-04	ABC GT-1	NP-6857-A	Stand by		132	250	- 1	132	110
		XY-05	X END OF XY FDR	NP-6887-A	Line meter		132	400	1	132	110
		EF-24	EF END OF EFGH-1 FDR (CHECK METER)	NP-9458-A	Check		220	500	1	220	110

Table V-27(c) - Location Data (Downloaded file)

(ii)Find & Replace: This option enables a user to find real meters or Virtual/Fictitious meters and replace them with their compatible pairs or otherwise modify the formula as applicable.

This option can be used in case the data pertaining to a meter is missing due to any reason.

Once location id of the meter to be replaced is entered in "Find", software will suggest other end meter from "Pairs" or net-bus of other end as probable replacement. User can accept suggestion or use own meter location-id / formula and specify from - to date and time for replacement in all formulae (except validation checks).

Against every transmission line/ICT and the replaceable meter pairs, the software shall

maintain records of previous eight week loss history in the form of "Export Loss" & "Import Loss". Thus, in case of replacement of any end meter with its pair, a multiplying factor shall be applied by the software in order to account for the line/ICT loss; for which the software shall check the direction of flow of energy and follow proper sign convention as defined in the preceding paragraphs under validation menu and apply the multiplying factor accordingly considering either import loss or export loss as applicable for that time block. The following shall be the consideration for applying the multiplying factor (in case of non-availability of previous week data nearest week available data may be used):

- In case of (+)ve reading in the available end meter, the applicable multiplying factor for replacing the missing meter reading shall be (1 - % previous one week Avg. Import Loss)
- (2) In case of (-)ve reading in the available end meter, the applicable multiplying factor shall be 1/(1 - %previous one week Avg. Export Loss)

If the user is doing any changes in data, there should be an option to undo the replacement in case of any wrong replacement.

- (a) <u>OUT MWH Configuration</u>: This function is used to configure the formulae for obtaining the desired active MWH power output of an entity. The MWH output is calculated based on real meter MWH output and Virtual meter MWH output, which can be modified as required. The software should be able to handle computation of virtual meter within a Virtual meter.
- (b) <u>OUT MVAR Configuration</u>: This function is used to configure the formulae for obtaining the desired reactive MVARH power output of the Utility. The reactive MVARH output is calculated based on real meter reactive MVARH power output and Virtual/Fictitious meter reactive MVARH power output. This is similar to OUT MWH.
- (c) <u>Master Frequency:</u> Master frequency meter is a IEM whose recorded frequency code is considered as standard freq. code by all synchronously inter-connected electrical regions, viz., NR, ER, WR, SR and NER for any calculation such as DSM etc. within the above mentioned Region.
 - Through this option, Master frequency meters can be defined. There shall be option to define multiple Master Frequency Meters in order to enable validation check with reference to any frequency.
- (d) Pair Configuration: Through this menu the user shall be able to define and edit the pairs of real meters and also enter new pairs or delete obsolete ones. The list of pairs and their details such as errors, feeder name etc. are displayed; and the pairs can be selected from a scrolling menu for changing them, if required; and each of the other details can also be modified once the option to 'edit' is clicked against a selected pair.
- (e) <u>User Information</u>: It is list of authorized users who can access the Meter data processing software.
- (f) <u>Location/ Meter Master Data</u>: Through this menu, a user shall be able to update the list of various Utilities – Generation/ Transmission Utilities, States, Regions, Regional Boundaries etc. involved in the Regional / State power flow.

- (g) Voltage configuration: The function is used configure meters to obtain voltage of the corresponding meter against a particular date and time.
- f. Historical Record: The History of each connected real meter right from the beginning of operation of the meter, changes in CT or PT ratio, meter no., replacement of the meter etc. shall be maintained in the database for viewing or downloading as stated below:
 - (i) Location/ Real Meter Data History
 - (ii)Change in CTR, PTR, Meter No & Replacement
- (i) <u>Location/ Real Meter Data History</u>: This option shall enable the user to view and download the details regarding history of the meter(s); which includes start date & time and end date & time of the meters, installation date, testing date, Make etc..
- (ii) Change in CTR, PTR, Meter No. & Replacement during the period: Through this menu, the user can view and download the details regarding the changes in CT & PT Ratios of the meters, change in meter number, as well as details regarding the history of the meter such as start date & time and end date & time and details regarding replacement of the meter by another meter, if any. The following details are mentioned:

Utility Name	Station Name	Loc	Meter Name	Make	Start Time	End Date	End Time	HV Current	LV Current	EHV Voltage	LV Voltage	Nature of Change
ABC	XYZ	XY- 01	NP-1001- A	1000	00:00	12/11/2017	23:45	400	1	132	110	
ABC	XYZ	XY- 01	NP-1001- A	# 00 m	00:00			300	1	132	110	CT ratio/ PT ratio

Table V-28 - Table of Historical Records (Change in CTR/PTR/Meter no.

Meter Replacements:

Further, the following record is downloadable regarding meter replacements history:

Utility Name	Station Name	Location	Meter No	Start Date	Start Time	End Date	End Time	Meter Replaced With	
ABC	XYZ	XY-01	XY-1001-A	01/01/2016	00:00	01/01/2018	23:55	-(XY-11)	

Table V-29 - Table of Historical Records - Meter Replacement Menu

g. Reports:

MDP software shall provide options to generate reports in configurable 5-minute/15-minute/hourly/daily etc. depending upon the user requirement as per the prevailing CERC Regulations. The reports shall be in pre-defined Text file, PDF, ISO/IEC 26300:2006/Amd 1:2012 or ISO/IEC-29500:2012 compatible Spreadsheet and CSV formats. The format of the 5-min processed data reports shall be exactly same as that of the existing 15-min processed data reports for compatibility with the existing system.

The report configuration files shall be user configurable. There shall be provision for addition of new columns in the report to incorporate new elements and there shall also be a provision to configure new report to incorporate new utility.

Different types of Reports to be prepared are as below.

a. Active Energy Reports

- S/W shall have the capability to prepare the day wise active energy reports (in 5/15 min blocks data) of Utilities for submission to RPC.
- These reports shall be prepared for each utility. The formats shall be user configurable.
- The Active energy report shall consist of computed data of all elements which shall be used for computation of drawal/injection of utilities and total value.
- iv. These configuration files shall be user configurable. There shall be suitable provisions for addition of new columns in the report to incorporate new element and there shall also be provision for configuration of new reports to incorporate new utility.
- v. Typical Active energy output file format (5/15 min) shall be as below:

Date	Time	Time Blk	Meter ID-1	Meter ID-2	7.1	7.7	, (*)	Total
31/03/2017	00:00	1	33.163635	33.054546	+1	Sec. 1	-	100.036362
31/03/2017	00:15	2	32.072727	32.072727	-			100,690903
*5			*	*	-			*
24	2	1211		2	20	4	(2)	2
31/03/2017	23:30	95	36.545452	36.436363	- 5	12		100.254555
31/03/2017	23:45	96	36.327271	36.327271	*	- 26	: - :	100.254539

Table V-30- Active Energy Output file format

b. Reactive Energy Reports

- Reactive Energy Settlement at ISTS level is being done day wise for Low Voltage (<97% of Rated Voltage) and High Voltage (>103% of Rated Voltage) conditions.
- ii. S/W shall have the capability to prepare the weekly reactive energy reports of
- Utilities for submission to RPC.
- iv. These reports shall be prepared for each utility. The Reactive energy report shall consist of Cumulative reactive data (LV & HV registers) of all elements which shall be used for computation of drawal/injection of utilities. However, there shall be an option to provide reactive energy reports similar to active energy report with blockwise details of reactive energy consumption/injection.
- Typical block wise Reactive energy output file format shall be as below:

	Reactive Energy (MVARh) Accounting of "Utility Name" for 31-03-17										
Date	Time	Time Blk	Meter ID-1	Meter ID-2		<u> </u>	-	Meter ID-n			
31/03/2017	00:00	1	11.163635	12.054546	ŧ		-	100.036362			

31/03/2017	00:15	2	12.072727	12.072727	- 1	8		100.690903
2	+1	7.00	(40)		-	-	-	34.7
-		•	•	-	-	-	-	
31/03/2017	23:30	95	16.545442	16.436347	43	-	-	100.254555
31/03/2017	23:45	96	16.327261	16.327252	20	- 2	-	100.254539

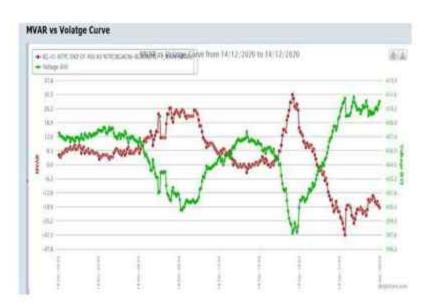
Table V-31- Reactive energy output file (block wise)

- vi. Along with block wise reactive report for High voltage /Low voltage conditions, a report mentioning net VAR exchange in each TB may be added.
- vii. Day wise Reactive energy output file format shall be as below:

Date	Meter ID		Marine III	Meter ID-2				Total React	ive
Date	Meter 1D	-1	vieter 11				881.	Energy Drawl	
	LV	HV	LV	HV	- ×	-	:=	LV	HV
01/02/2016	2346.20	0.00	2324.70	0.00	8	2	:	6584.25	0.00
02/02/2016	2356.00	0.00	2334.50	0.00				7524.25	125.25
9	\$3		94	-	8	2	· · ·	-	
12.1	28		72	-		-			
06/02/2016	1142.90	0.00	2195.60	0.00	8	2	ः	7558.39	25.30
07/02/2016	1718.60	0.00	2339.30	0.00	2	- 2	32	6548.35	365.20

Table V-32 - Reactive energy output file (day wise)

One Report for REACTIVE POWER VS VOLTAGE may be included for Analysis. MVAR vs Voltage curve is used to monitor reactive performance with respect to voltage curve of 5-min block wise IEM data in graphical interface. A sample page is depicted below:



e. Voltage Reports for under-voltage flag:

- S/W shall have the option for preparation of Voltage reports (5/15 min block wise) for required meters. The configuration files shall be user configurable.
- The format of 5/15 min block wise Voltage reports are same as that of active energy reports.
- iii. S/W shall have the option for preparation of Low Voltage Logging report (5/15

min block wise).

- iv. The S/W shall fetch the details of meter IDs which have recorded the Low Voltage using low voltage logging symbols "*" and "Z".
- v. The output format of Low Voltage reports shall be as below:

	Low Voltage	Low Voltage(*) Logging report for the period "31-03-17" to "02-04-17"											
Meter ID	Total No. of	31-03-2017			01-04-2017			8	02-04-2017				
KO 001	Blocks (LV Logging)	Blk-1	2	-	*	-	~	-	-	:-:	96		
KO-001	125	*	*	=	ē	-	Y.	8	2	-	*		
LA-028	18		16	-	ŝ	ž.	-	:	7.	17			
KS-012	7	*		-	×	-	-	5	81	: •	*		
*	348	(4)	*	-	-	-	4	2	2	-	4		
•	•	•	100	-		-	-	•	-	-	•		
MB-005	8	*	*	-	*	-	-	-	-	-			

Table V-33 - Low voltage Log file

Meter ID	Low Voltage(Z) Logging report for the period "31-03-17" to "02-04-17"											
	Total No. of	31-03-2017			01-04-2017			8	02-04-2017			
	Blocks(LV	Blk-1	2	***	æ	()	8.2	æ	e e	¥	96	
	Logging)											
KO-001	2	Z	Z		æ	:::	87	-	-	s	Z	
LA-028	5		Z	2	a	848	2	2	2	뀰		
KS-012	6	Z		8	9-	3#6	32	8	8	8	Z	
9	•		Ş.			•	ě	•	-	•		
		-	3+	¥	æ	3.00	S# 1	-	-	¥	+	

MB-005	0			in	ŗ.	₹ \$	35	*	*		
,		Table	V-34 - Zero	voltage log	file						7
										Page	6

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 Voltage report for block wise voltage: Similar to active energy reports, block wise voltage report shall also be available.

e. Frequency Reports:

- i. Frequency data of reference IEM (user defined) shall be used for DSM Accounting. If main reference meter data is not available, first standby meter (user defined) frequency data shall be used for accounting. If both main and first standby meter frequency data are not available for a particular period, second standby meter (user defined) frequency data shall be used for these periods.
- The S/W shall have a user frequency configuration file for selection of any of the reference IEMs.
- iii. The output file format of reference IEM frequency data to submit to RPC for DSM accounting shall be as below:

Date	Time	Time Block	Frequency of	Frequency of	Frequency of	
	17	-	Main IEM	First Standby	Second Standby	
			Main IEM	IEM	IEM	
31-03- 2017	0:00	1	49.9 7			
31-03- 2017	00:1 5	2	49.8 8			
((*)	*	÷				
727	- 1	_ 2	2			
25	ā	2	1,21			
(4)	42	×	<u> </u>			
31-03- 2017	23:3	95	50.0 3			
31-03- 2017	23:4	96	50.0 1			

Table V-35 - Frequency report output file format

iv. S/W shall have the module to compare the frequency data recorded by all IEMs with reference IEM frequency data and to generate the report/trend for any required period (Date and Time) through query. The module shall also have the option to define frequency tolerance value. If difference in the frequency data is greater than the tolerance then report shall show the same. The output file format as below:

	Freque	ency Compa	rison Report for "31/03/17"	the Period "30/03	3/17" to		
Date	Time	Blk No	Meter ID-1	Meter ID-2	+		Meter ID-r
31-03- 2017	00:00	1	0.02	0	*	æ	0.02
31-03- 2017	00:15	2	0.01	0.01	<u> </u>	1001	0.01
3	(#)	*	7#S	F3	8	1.56	(*)
		9	·				•
06-04-	23:30	95	0.06	0	~ ~	-	0.02

2017							
06-04-	23:45	96	0.01	0	- 1	(4)	0.03
2017	100000000		THORSE.				

Table V-36 - Frequency Comparison Report

Other Requirements:

- (a) The software should be expandable to include databases of upto 10000 meters, which may increase or decrease at the time of detailed engineering and tendering stage in a region without compromising performance and speed. Load test shall be carried out to verify the performance of the software. For computations of any Fictitious meter or creation of any OUT, MWH files maximum time taken should be less than 5 min.
- (b) In case Regional pool loss in any time block during a day is outside the tolerance range as specified by the user, all such time blocks will be flagged. The software will provide suggested rectification for the flagged time blocks based on Validation checks.
- (c) The system should facilitate concurrent login of multiple users after proper authentication and verification.
- (d) The computed Virtual meter data and OUT MWH files shall be stored in the database.
- (e) "High Co-relation comparison" features should be available to evaluate the main meter missing/wrong/zero measurement data.
- (f) Provision to modify in MDP menu/Report formats/ addition of reports must be possible.

Transition Requirements

Presently the time period for Scheduling and Settlement at ISTS level is 15-min. Special Energy Meters data is used for computation of injection/drawal of all entities, which are under the jurisdiction of RLDC. Injection/Drawal computed from SEMs data is used as input data for preparation of following regional accounts.

- Deviation Settlement (Weekly)
- Reactive Energy (Weekly)
- Congestion (Weekly)
- Ancillary Services (Weekly)
- Regional Energy Account (Monthly)
- Transmission Deviation Account (Monthly)

Bidders are encouraged to refer the appropriate regulation to understand the settlement system. They are also encouraged to check the links on RLDC website to understand the format of existing output reports.

Until the amendments for 5-min Settlement in the appropriate regulations come, the settlement at the interstate level shall continue to be done at 15-min interval. Hence, the data of 5-min interval received from the IEMs shall be converted to 15-min interval by MDP software, so that it is compatible with the existing software at RLDCs and RPCs. In a nutshell, the execution of work shall be planned in such a manner that there is no interruption in the existing regional energy accounting process.

Deviation and Other Reports

This module shall compute deviation of regional entity by comparing the actual injection/drawal with its interchange schedule. It shall also compute the applicable deviation charges and generate the reports that include time block wise normal deviation charges, additional deviation charges, capped deviation charges, aggregate deviation charges.

The module shall be capable of importing the interchange schedules in .xls/.csv format from the external system. The user shall be able to define the applicable deviation rates (in paisa per unit) in line with the formula notified in the appropriate CERC regulations. There shall be adequate flexibility for the user to configure the methodology for computation of deviation/ deviation charges in line with the prevailing CERC regulations and/or as per the decisions of the regional power committees.

As on date of delivery, the supplied S/W shall comply with all statutory regulation as required under CERC/IEGC as applicable and the same should be declared by the vendor during delivery along with warranty certificate.

The module shall provide interface for generating user defined reports using arithmetic, logical and statistical functions.

Graphs/Trends

- S/W shall have the option to display the graphs/trends in user defined standard chart type such as line scatter plot, bar chart etc. of different electrical quantities (Energy, Voltage, Frequency etc.) already stored in database for the required period (Date and Time) through query.
- There shall also be a provision to display the Actual vs Schedule graphs of utilities for user defined period. S/W shall have the provision to upload standard CSV 5/15 min schedule data.
- There shall be provision to download the Graphs/Trends in required formats (JPEG, PDF etc.)
- The X and Y axis parameters of the graphs are user definable.

8. Performance Requirement

MDP software should fetch (from AMR), process, transmit the output and archive the complete meter data within specified performance parameters as specified in the Service Level Agreement (Annexure −1).

9. Backup of MDP Software and Data

Back-up of MDP software of respective RLDC/NLDC should be at different RLDC/NLDC locations. The processed data is used for Deviation Settlement Mechanism (DSM) calculation has commercial implication. Also, as per the regulation the processed data is required to be archived for last 5 years. The appropriate storage technology and requirement shall be considered by the successful bidder/vendor during installation and commissioning of MDP software.

Documentation Requirements

Details of services to be provided by the successful bidder/vendor during and up to the end of warranty period must be catalogued along with a committed response and resolution time, through Service Level Agreement (SLA). Documentation of MDP shall meet following requirements. All documents shall be supplied in computer readable soft version:-

(a) Design Documents

Before starting the development of MDP software, a design document shall be submitted. The design document must essentially (but not limited to) included:-

System Overview

- Functional diagram
- Flow diagram
- Functions of each major component
- Overall data interfacing scheme
- System configurations
- · Cyber Security Provisions

(b) Software Requirement Specifications Document

After approval of Design document software requirements specifications (SRS) document for the application software for CDCS and DCU should be prepared and submitted for approval. This SRS should be prepared as per IEC/ISO/IEEE 29148: 2018. Software should be designed as per approved SRS.

(c) User Manuals

Following user manuals shall be prepared and supplied for the system:-

(i) Training Documents

Training document to be used during training of RLDC personnel shall contain major functional details of the overall MDP software, its features and major instructions for understanding the overall working of the MDP software.

(ii) Testing Documents

Testing documents shall be prepared and submitted as per Testing Requirements clause of this specification.

(iii) Documents providing software details

Documentation of all software used in solution providing details of Name of Software Used, Version No (as on date of FAT/SAT), License Type (Third party Commercial/ Proprietary of Solution provider/ Open Source) with validity duration (Perpetual/ Term based) shall be prepared and submitted. All software requiring upgradation/ service support, based on any renewal subscription, should be separately listed.

11. CYBER SECURITY

The compliance to the Cyber security provisions with the relevant orders of Ministry of Power, Government of India, Cyber security guidelines of CEA dated 07th October, 2021 and amendments thereof, CEA Standards as well as CERC Regulations and CERT-In Direction relating to information security practices, procedure, prevention, response and reporting of cyber incidents for Safe and Trusted Internet dated 28.04.2022 has to be ensured by the successful bidder/vendor. FAT/SAT would include Cyber security testing as per aforesaid mentioned guidelines.

The successful bidder/vendor shall nominate suitable technically qualified staff who has been trained and certified as ISO27001 Internal Auditor, as its single point of contact (SPOC), for all matters related to Cybersecurity. It shall be the responsibility of the successful bidder/vendor SPOC, to coordinate with owner and support vendor Project Manager to understand and resolve all cybersecurity related issues. The SPOC shall prepare and periodically update Risk Assessment/ Risk

Treatment plan as per ISO27001 standard for the project, and submit to the owner for approval and necessary actions.

The solution provider shall undertake suitable technical / management measures to minimize the impact of any loss of privacy to any Data Principal as detailed in ISO/IEC 27701:2019. The solution provider shall identify, document, classify all privacy related data, and undertake suitable technical measures to minimize its impact to the owner, in light of any regulation or the law in force, as the case may be.

The public facing IPs utilized for the project shall be on-boarded with Cyber Swatchta Kendra (CSK) for necessary monitoring and any observation /open vulnerability / open service reported in the developed application by CSK need to be suitably addressed and mitigated within 48Hours from time of reporting such issues. Also, necessary regular compliance (if any) to advisories and alerts received from statutory bodies like NCIIPC, CERT-In etc. shall be ensured within 24Hours from date/time of intimation.

The developed application should be capable for integration with POSOCO SOC (under implementation) for log collection and analysis and necessary mitigation of vulnerability / suspected malicious activity (if any) reported during operational phase need to be ensured.

The vendor shall ensure compliance to all above requirement as well as any further guidelines / directives being published by statutory bodies time to time during the entire life cycle of the project.

The development life cycle of the project shall conform to Dev-Sec-Ops framework and the developed application shall undergo necessary security Audit by CERT-In empaneled auditing agency before final implementation and taken over. Open vulnerabilities reported during the Audit process must be suitably patched and further recertification audit need to be conducted to ensure closure of all vulnerabilities before final handing over.

12. TESTING REQUIREMENTS

MDP software shall be subject to Site Acceptance Testing (SAT). The purpose of Acceptance Testing is to determine compliance to this specification in every respect in regard to the delivered and installed system.

(a) Acceptance Test Plans and Procedures

The Vendor shall develop and document proposed Test Procedures and Test Plans for Site Acceptance Testing (SAT) of the delivered and commissioned system and its components. Vendor shall finalize the proposed SAT acceptance test plans and procedures. The final Test Procedures and Test Plans shall be subject to review and approval prior to testing.

The Acceptance Test Plans (ATP) shall enable respective RLDC to verify the ability of the delivered and commissioned MDP software and its modules to individually and simultaneously fulfil all functional and performance requirements of the system set forth in the contract through a series of mutually agreed to structured tests.

All system documentations shall be completed, reviewed and approved by respective RLDC in consultation with stakeholders before any testing.

The ATP shall include, but not be limited to, functional tests that demonstrate compliance of the functional, performance, software, communication, interface, and operational aspects of the delivered and installed system.

(b) Site Acceptance Test (SAT)

The SAT will be conducted by the OWNER with support as required from the vendor after the system has been installed and commissioned. The system will be subjected to a subset of the functional and performance tests. The SAT will also include any type of testing that could not be performed in the factory. Unstructured tests will be employed by the RLDC representative, as necessary, to verify overall system operation under field conditions. Any defects or design errors discovered during the SAT shall be corrected by the Vendor. The SAT includes the commissioning test, the functional and performance test, and the cyber security audit after the installation of the delivered system.

(c) Commissioning Test

The commissioning tests shall be conducted by the vendor and include:

- Loading of the software and starting the system. At the option of the RLDC, all software shall be recompiled from the source or distribution media.
- Interface of the MDP software for all data sources and other systems that interface with the MDP software.
- · Initialization and preliminary tuning of application software as needed.

(d) Site Cyber Security Audit

The site cyber security audit shall repeat the audit performed during SAT in every year during Annual maintenance.

(e) Test Approval

The Vendor shall maintain a complete computer record of all test results with variance reporting and processing procedures for approval by Employer. In the event that the MDP software does not successfully pass any portion of the Acceptance Testing, the Vendor shall notify the Employer of the specific deficiency. The Vendor shall promptly correct the specified deficiency, which will then be retested until successful.

13. TRAINING REQUIREMENTS

Comprehensive training programs shall be provided to enable the efficient and effective use and operation of the deployed system by users of the system, and to develop a self-sufficient software support team within RLDCs.

Training shall include, where appropriate, a combination of formal training classes, workshops, as well as continuous (informal) knowledge transfer from the Vendor's technical specialists to the personnel of RLDC during the deployment process and after the commissioning of the MDP software. In-person/virtual training sessions could be offered at the RLDCs or any other locations of choice by both parties.

(a) Training programs for system users

Training program for system users shall include but not restricted to the following:

- System overview including system functionalities and features.
- System configuration and operations oriented training.

- · System alarms handling.
- Local/Remote configuration procedures.
- Engineering oriented training for development/testing.
- Minimum classroom training for a group of system users shall be 18 hours (6 hours x 3 days).
 Minimum hands-on training for a team of system users shall be 48 hours (6 hours x 8 days).
 The group shall comprise of RLDC personnel.

(b) Training program for system software support team

Training program for software support team shall include but not restricted to the following:

- System overview including system design and detailed as-built system configuration information
- System software maintenance
- · System diagnostics and troubleshooting oriented training
- Minimum training for hardware and software support team shall be 18 hours (6 hours x 3 days). The software support team shall comprise of representatives from RLDC.

The bidder shall prepare and provide a description of the proposed training programs with course content, and technical level of the instruction for review and approval by the RLDC at the beginning of the deployment, and shall work with the RLDC to schedule, organize and execute the approved training programs.

14. SUPPORT AND MAINTENANCE REQUIREMENTS

Vendor shall provide onsite as well as remote support in order to keep system operational with system functionalities and performance in accordance with the specifications.

(a) Scope of Warranty/O&M/AMC

The warranty period for MDP system would be as per depreciation schedule as specified in CERC RLDC (Fees & Charges) Regulations, 2019 and subsequent amendments thereof. During warranty/O&M/AMC period, vendor would be responsible for repair/ replacement/ modification/ rectification of software, updation of software used in MDP software all times without any extra charges to RLDC.

(b) On-Site Support and Maintenance

Vendor shall maintain a team of skilled personals having sufficient knowledge of the system in order to diagnose and set right any problem in MDP software in minimum time as per Service Level Agreement.

Vendor shall maintain an online web based help desk system on its own website for logging complaints and checking the resolution status round the clock on all days of the year. Web based help desk shall be accessible to the user through browser via Internet.

Vendor shall post one Full Time Equivalent (FTE) resident engineer to RLDC throughout the warranty/O&M/ AMC period in order to diagnose and set right any problem in MDP system in minimum time. He/she shall coordinate with the RLDC personnel and the back end team of the vendor for complaint resolution. Resident engineer shall be provided with mobile phone for communication for escalation of complaint. Vendor shall maintain this mobile phone live and shall maintain same number throughout the contract period.

(c) Upgradation and Patches

All Firmware updates, package updates, License updates & Patch updates should be in vendor's scope. Any New application will go through required patch updates periodically. Vendor shall keep updated all supplied software with all latest patch and upgrade. There shall be no separate liability for License renewable on the system user. The versions of the software licenses like Oracle/MS Office/Windows etc. should be specified (Enterprise, Standard etc.). The time validity and version of the licenses should also be specified. These licenses should be in the name of owner (RLDC) and not in the name of vendor.

(d) Charges for support services

All recurring expenditure for support services shall be borne by the vendor.
